



Derry City & Strabane  
District Council  
Comhairle  
Chathair Dhoire &  
Cheantar an tSratha Báin  
Derry Cittie & Strábane  
Destrict Cooncil

## Directorate Delivery Plan 2020/21

# Environment & Regeneration

Derry City and Strabane District Council

## **Contents**

### **Section One: Directorate Profile/Summary**

- 1.1 Purpose of Directorate
- 1.2 Services Provided
- 1.3 Summary of Resources

### **Section Two: Achievements 2019/20**

- 2.1 Highlights
- 2.2 Progress Update

### **Section Three: Improvement Planning and Service Delivery**

- 3.1 2020/21 Directorate Improvement Objectives
- 3.2 Mainstreaming the Equality and Disability Duties
- 3.3 Improvement Delivery Plan
- 3.4 Measures of Success and Performance

### **Section Four: Risk Management**

- 4.1 Risk Register

### **Section Five: Key Contacts**



# Service Delivery Plan 2020/21

## Section One: Directorate Profile / Summary

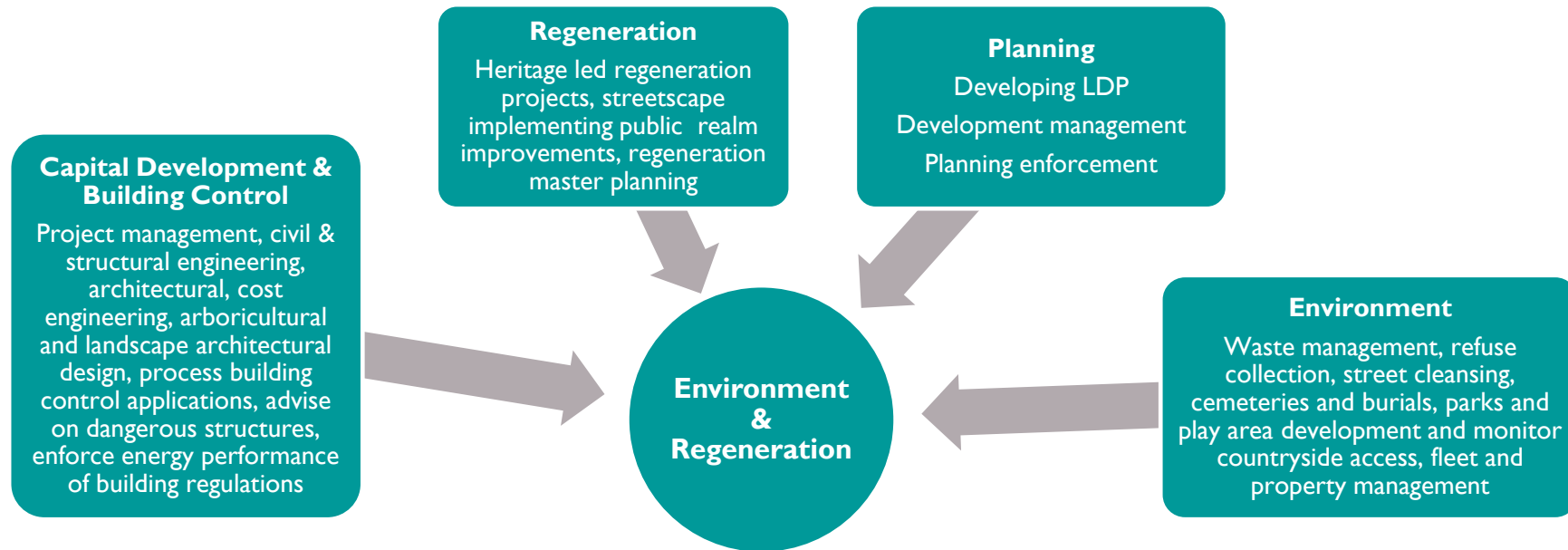
### 1.1 Purpose of Directorate

The Environment & Regeneration Directorate plays a key role in the delivery of the inclusive Strategic Growth Plan. The teams lead in strategies that will lead to the outcomes that we live sustainably, protecting and enhancing the environment and we connect people and opportunities through infrastructure.

The Directorate leads on the development of the Local Development Plan which will contribute to the development of sustainable communities and to meet housing need. The Directorate also leads on the design and management of green spaces, on encouraging stronger environmental stewardship and on valuing and enhancing our environment and our built and natural heritage assets.

The Directorate also leads on pulling stakeholders together to ensure that we have a secure and affordable energy supply, that we move towards a zero waste circular economy and that we have more integrated, sustainable and accessible transport.

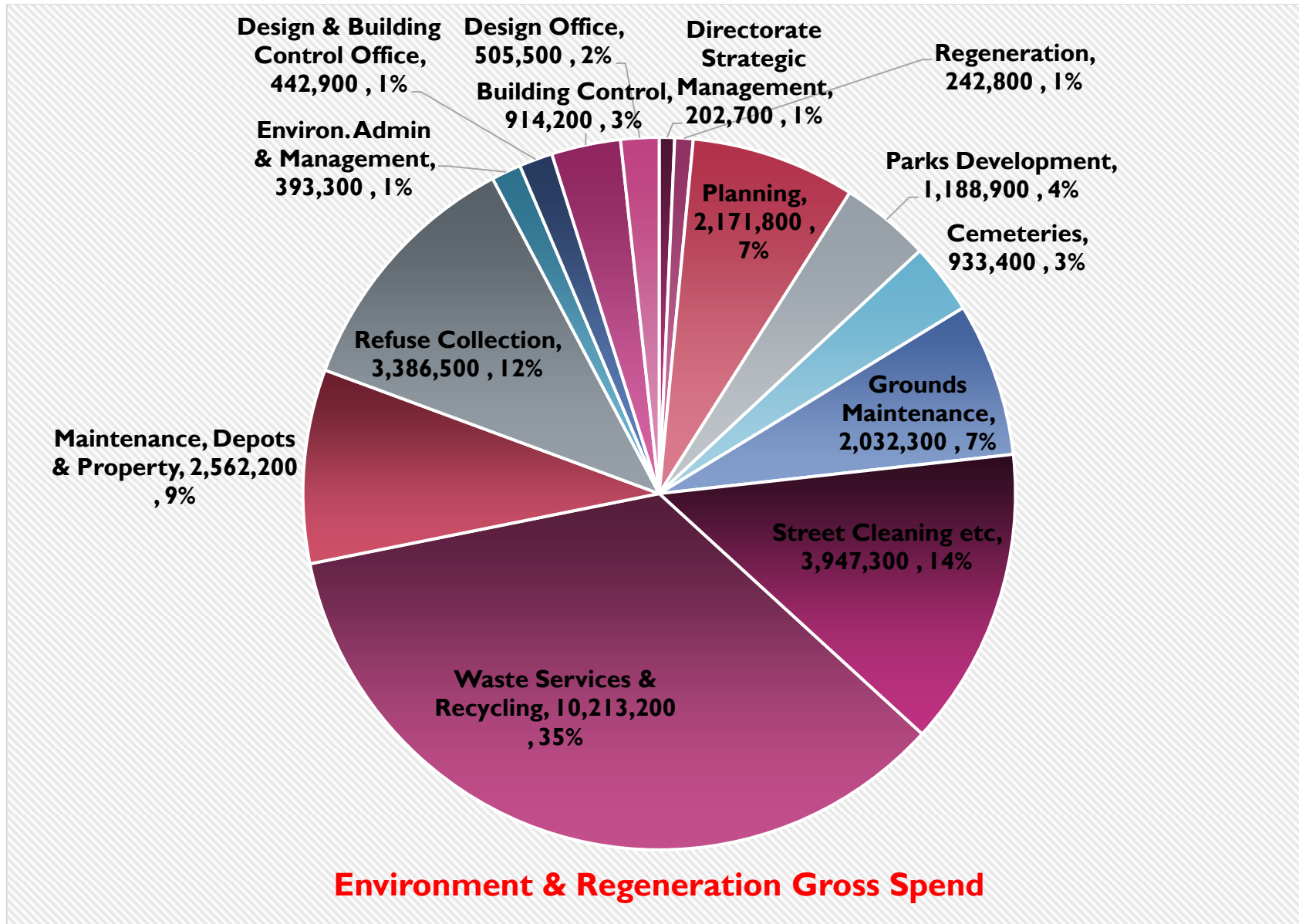
## 1.2 Services Provided



## 1.3 Summary of Resources

### Financial Resources

The Directorate has a net budget of £25,161,600 representing 39.35% of the Council's overall net expenditure budget of £63,930,667 for the 2020/21 year. A breakdown of these resources by function area is provided in the diagram below.



## **Staff and Other Resources**

Director and Support – 2

Planning and Regeneration – 43

Capital Development & Building Control – 41 (including 2 agency)

Environment – 328 (including 2 agency)

Regeneration – 4

## **Section Two: Achievements 2019/20**

### **2.1 Highlights**

#### Regeneration

- SEUPB funding secured to the value of €8.96m for the delivery of the Riverine PEACE IV Project for Strabane & Lifford
- Secured external funding (DfC - £220k), completed designs & appointed contractor for the Bishop Street Car Park environmental Improvement Scheme
- Secured external funding (DfC - £187k), completed designs & appointed contractor to deliver the Strabane Revitalisation Scheme at Butcher Street & Church Street
- Secured external funding (DfC -£47k & appointed external design team to undertake Phase I designs for the Carlisle Road & Spencer Road Revitalisation schemes
- Secured external funding (RDP - £140k & appointed external design team, completed designs & appointment of contractor for the delivery of the RDP Rural Village Enhancement Schemes (small capital element) for Park, Clady, Killeter and Claudy
- Completion of Heritage Regeneration Masterplan for Sion Mills Village
- Completion of the Boom Hall Conservation Management Plan & Associated Structural Condition Surveys

- Continued delivery of the joint DCSDC-DfC HED Heritage Development Programme in terms of; development of draft built heritage plan; establishment of the external Heritage Delivery Partnership; delivery of Heritage Property Maintenance Week; coordination of the DCSDC internal built heritage steering group
- Appointment of urban design consultants to undertake a regeneration masterplan for the Faughan Valley School site at Drumahoe
- Completion of the £500k Urban Villages-funded 'Abercorn Road Revitalisation Project'
- Commencement of procurement process to appoint external urban design consultants to prepare a public realm audit & proposals for the area surrounding the North West Multi-Modal transport Hub at Duke Street
- Completion of the externally funded (DfC £155k) restoration of the City Walls Plinth Restoration Project
- Continued development of a regeneration framework for the Strabane Canal Basin Regeneration Site
- Delivery of a conservation study and animation programme City Walls cannons
- Continued facilitation of third-party development agreements/conveyance of lands for the Ballynagard social housing & community recreation project
- Secured funding and appointment of specialist consultants to undertake an audit and design toolkit of orientation/way-finding pedestrian signage in Derry City Centre
- Funding from the North West Development Fund (£190k) towards a programme of cross border activity to mark 1500<sup>th</sup> anniversary of Colm Cille 2020-2021
- Appointment of urban design consultants to develop concept plans for an environmental improvement scheme at the Clooney Terrace cannon site & environs

#### Delivery of Capital Projects

#### **Capital Projects Completed on Site**

- Completion of new £1.3m SIF funded Community Sports Pavilion & Offices, Leafair, Derry
- Completion of new £1.3m SIF funded natural grass, floodlit gaelic football pitch, floodlit training pitch and changing facilities at Top of the Hill, Derry.
- Completion of new £2.3m DCSDC/DfC funded community centre, Top of the Hill, Derry.
- Completion of new £860k DCSDC/DfC funded Lincoln Courts Community Centre, Waterside, Derry.



- Completion of first phase of the new £26m SEUPB/DfI/DCSDC funded North West Transport Hub, incorporating new off-road greenway linking the Hub directly to Ebrington and the Peace Bridge.
- Completion of £320k DCSDC/DfC upgrade of entrance gates and avenue from Browning Drive to St Columb's Park House, Derry.
- Completion of new £230k DAERA funded replacement MUGA at Lettershandoney Community Centre.
- Completion of new £620k upgrade of greenways within Kilfennan Country Park, Derry.
- Commencement on site of new £440k off road greenway linking the Clooney estate to the new Foyle College, Ebrington Primary School and Nelson Drive estate, Waterside, Derry.
- Completion of £300K HLF/DCSDC funded restoration Walled Garden at St Columb's Park, Waterside Derry

### **Capital Projects Commenced on Site**

- Commencement on site of £2.5m DCSDC/DfC funded refurbishment and extension of Shantallow Community Centre.
- Commencement on site of new £1.6m DCSDC/DfC funded Galliagh Community Centre
- Commencement on site of new £635k DCSDC funded play provision and MUGA at Magheramason.
- Commencement on site of new £460k DCSDC funded natural grass soccer pitch at Artigarvan.
- Commencement on site of £1m worth of Village Renewal projects including a play provision at Newtown Stewart, access improvements at Newbuildings community centre, a new play provision in Sion Mills and access improvements at Castlederg Castle.
- Commencement on site for first sections of two of the three routes for the SEUPB funded £16.3m Northwest Greenways project, linking Strabane and Derry with Donegal.
- Completion of a comprehensive, integrated capital works design and marketing manual for use by DCSDC and four other councils to deliver access improvement works and enhanced wayfinding and interpretation along the 280 mile length of the International Appalachian Trail from west Donegal to east Antrim, via counties Tyrone and Derry. Commencement on site of £330k section of IAT improvement within the DCSDC area.

### **Capital Projects Attaining Design Milestones**

- Complete design of new £11.35m maritime themed DNA Museum at Ebrington, Derry.

- Complete RIBA Stage 2 concept designs and business case for new £45m strategic sports and leisure centre at Templemore, Derry.
- Complete RIBA Stage 2 concept designs and business case for new £17m strategic sports centre at Canal Basin site, Strabane town centre.
- Detailed design completed and works tendered for new £6.5m SEUPB/DCSDC funded shared space community sports facility at Irish Street/Top of the Hill, Derry to tender and construction on site.
- Masterplan completed for the possible restoration of former Carricklee landfill site, Strabane.
- Completion of RIBA Design Stage 2 for a heritage themed masterplan for Sion Mills village.
- Preliminary due diligence completed on preferred site for new strategic cemetery on the west bank of Derry.
- Completion of inspection and condition reports by specialist consultant team of the two reservoirs at Creggan Country Park, including costed recommendations for essential remedial works on site and the development of a preliminary 10 year planned maintenance programme for the reservoirs.
- Completion of the Conservation Management Plan for the Boom Hall estate and associated historic buildings and walled garden.
- Appointment of consultant team to take forward design of £300k of soccer and gaelic football pitch improvement works Castledearg, as a Shared Space project.

**Building Control** (figures from February 2019 up to end of January 2020)

- Full plan applications processed, including sub sites = 940
- Building Notice applications processed = 2,255
- Regularisation applications processed = 367
- Site inspections undertaken = 8,436
- Property Certificates processed = 1,885
- An overnight seamless transition from an office based service delivery mode to working from home. Throughout the Covid emergency officers have continued to undertake plan assessments and deal with building control related queries. Once the government removed its moratorium on construction work, immediately officer resumed undertaking site inspections.

### **Postal Numbering & Street Naming** (figures up to end of January 2020)

- Total number of new postal number requests processed = 689
- Total number of Land & Property Services queries dealt with = 110
- Total number of residents consulted, as part of 14 bilingual street name requests = 826

### **Energy**

- Completion of the first phase of a council wide programme to install real-time monitoring of energy usage of all council's buildings.
- Installation of an innovative energy conservation system at Irish Street Community Centre, consisting of Battery Storage apparatus linked to PV Panel Generation. Project formed part of a pan European learning partnership funded by the EU (i.e. SECURE Project).
- Commenced process of attaining a council wide third party certified ISO50001 Energy Management Standard. DCSDC is thought to be the only council in NI pursuing this prestigious standard.

## **PLANNING**

### **Significant Residential Developments**

#### **Social Housing**

- Demolition of existing buildings on site and construction of 27 No. Apartments including 9 No. 1 bedroom and 18 No. 2 bedroom together with associated site works and landscaping at Mimosa Court, Waterside, Derry
- Erection of 12 dwellings (all 3 bed semi detached), associated open space (including allotments, play area and car parking) and extension of road at Ballyagard Crescent, Culmore, Derry,
- Construction of 49no. residential units with associated landscape and access works on the site of the former Ebrington Primary School Site of former Ebrington Primary School Lands south of Glendermott Cricket Club Derry.
- Housing development, 24 units overall, consisting of 1no 3 storey block of 12 3P/2B apartments and 12no 2 storey semi-detached dwellings at 8 Letterkenny Road Ballymagowan

- The replacement of existing hall and the erection of new building to provide a social housing development consisting of 17 apartments, (12 no. 2 person, 1 beds and 5 no. 3 person, 2 beds) at Victoria Hall 125 Spencer Road.
- Residential development comprising 7 units, comprising 1 No. block of 3 two-storey dwellings and 1 No. block of 4 two-storey dwellings at Skeoge.
- Residential development of 28 social housing units, comprising of 9 No. 5P/3B houses, 12 No. 3P/2B houses, 2 No. 3P/2B bungalows, 2 No. 3P/2B complex needs apartments & 3 No. 2P/1B general needs apartments at Skeoge.
- Proposed demolition of existing dwellings and development of 6no new dwellings to include 2no houses and 4no apartments: 8-12 Clonmeen Drive, Strathfoyle

### **Private Housing**

- Housing Zoning H30 Outline approval granted for New residential neighbourhood, with small convenience retail and professional services, provision of formal and informal open/play spaces, new signalised junction (at Gransha) and associated landscaping and access works. Site Bounded by Clooney Road, Crescent Link and Rosstowney Road.
- Housing Zoning H25 Residential development of 362 No. dwellings comprising a mix of 61 No. detached; 248 No. semi-detached, 32 No Quad bungalows and 21 No. Apartments, associated domestic garages, public open space including equipped children's play area and all associated landscaping and site and access works at Drumahoe Co. Londonderry
- Housing development comprising of 26no detached two storey dwellings and 118 no semi detached dwellings & 1 No proposed shop and apartment over and retention of 30no semi detached 2 storey dwellings and 8no detached 2 storey dwellings with associated access roads and proposed link road to Evis Road at Mount Carmel Heights Bracken Gate and Altiskane Heights Strabane.
- Provision of open space and 7no detached and 28no semi detached houses positioned around a central village green 45 Limavady Road Londonderry
- Outline planning application for a Housing development consisting of Terrace of 6 No. two storey dwellings, terrace of 3 No. two storey dwellings, 6 No. apartments contained within 3 No. two storey blocks, parking and new entrance to Melmount Road adjoining 127 Melmount Road Sion Mills.
- Erection of 17 no. dwellings at Douglas Bridge.

### **Specialist Housing**

- Short term break accommodation in use class C3(a) for up to 7 residents with associated staff provision at Curlyhill Road Strabane
- Creation of 7 new residential units comprising of, renovation and extension of existing courtyard buildings to create 2 no. 1bed self contained supported living units. Demolition of garage and construction of 5 no. new build C1(b) supported living units incorporating 3 no. 2 bed units, 2 no. 1bed units, staff provision and shared communal workshop for social activities. Renovation and adaption of existing dwelling (including partial demolition and extension) to provide C1(b) supported living provision for 6 residents at Curlyhill Road Strabane

### **Commercial Developments**

- Internal alterations and change of use to proposed coffee shop, including external seating area and bike hire: Building 30, The Keep (Part of the Star Fort Wall), Former Ebrington Barracks, Ebrington.
- Change of use and renovation of existing office building to provide 2 no. creches, 1 no. baby room, meeting rooms, offices, ancillary accommodation and associated works: Building 83, Ebrington.

### **Industrial Developments**

- Erection of Portal framed building to provide assembly area for recycling machinery - class B3 General Industrial: Lands 25m SW of 20a Keans Hill Road Campsey with access onto Donnybrewer Road.
- External storage of RDF bales and 4no. storage bays for glass, wood and construction and demolition waste + variation of conditions 3. of A/2004/0978/F to permit the external storage of waste North East of 19 Maydown Road
- Change of use of Building A approved for waste storage under A/2004/0978/F to be used as a materials recycling facility + variation of condition 4 of A/2004/0978/F to permit the processing element of the operation proposed at Maydown Road

### **Retail Developments**

- Replacement convenience store with 2Nr. Hot food lettable units, Petrol Filling Station forecourt, ATM and associated development at Craigs Costcutters, Crescent Link.

### **Infrastructure/Public Realm Schemes/Community**

- Public realm improvements comprising resurfacing of footways with granite and concrete paving, granite kerbing, enhancements to street tree planting, street lighting and street furniture realignment of traffic flows, relocation of taxi rank and improvements to on-street parking and service areas at Railway Street and Derry Road, Strabane.
- Construction of a 3m wide shared pedestrian and cyclist Greenway Path at Strabane By Pass (A5), and the widening of existing path infrastructure at Derry Road, Canal Basin, John Wesley Street and Main Street, Strabane, to provide the 3m wide Greenway.
- Removal of existing modular changing accommodation. Proposed new covered seated stand and standing terrace, changing accommodation and toilets. Two new spectator entrance booths and turnstiles. Proposed associated external works include a stone clad wall with perforated screen on top at the stand area, 2.4m high perimeter paladin fencing and 46 space car parking at Melvin, Ballycolman Estate.
- Redevelopment of Daisyfield Pitches with the erection of two single story buildings comprising of a Sports Centre and Changing Pavilion. The proposed Sports Centre facility will house Oakleaf Boxing Club and Over the Hill Snooker Club. The proposed changing pavilion will accommodate Ballymoor Soccer Club. Replace the two existing pitches with natural grass pitch and a floodlit 3G synthetic pitch. The site works to the new centre and pitches will include car parking, pavements, fencing and amenity lighting. Site is bounded by the River Foyle Housing developments Coshoven and Old City Court Foyle Road Derry
- Extension to existing accident and emergency department at Altnagelvin Hospital to form new temporary emergency department and associated accommodation & site works, Altnagelvin Hospital
- Retention of change of use from ground floor hairdressers/tanning salon to offices and meeting area for Enagh Youth Forum plus proposed change of use from first floor 2bed apartment to private offices for Enagh Youth Forum at Parkmore Drive, Strathfoyle.
- Provision of accessible amenity space including timber edge planter & tree, 1no. seat, litter bin, entrance sign, wishing well feature and associated landscaping at Ballnameen Bridge, Claudy.

- Removal of existing benches, bin and bus shelter and replacement with new hardwood seat, timber planters, bin and hardwood bus shelter with built in bench at Altinure Road, Park
- Community Hub & Proposed Creche for Surestart at Ringfort Road, Derry.
- Pontoon and upgrading of existing car park and installation of external platform cast at Prehen Boathouse, Derry.
- New shop fronts to include for new windows, doors, rainwater goods and painting at Butcher Street and Market Street, Derry.

### **Local Development Plan**

- Stage 2A of the preparation of the LDP Draft Plan Strategy has been completed as per the LDP Timetable. This has included an extensive programme of evidence-based research on all Planning topics and Policies and engagement with stakeholders, in a new integrated plan-making process, resulting in 6 LDP Discussion Meetings being held with Members and 4 Planning Committees to agree the Planning topics before Full Council approval being achieved in October. The LDP draft Plan Strategy was published in December 2019 along with Sustainability Appraisal reports, Habitats Regulations report, Equality Assessment, Rural Needs Report and 44 related Evidence Base Papers. Public consultation and events were held in December 2019 and January 2020, over 100 Representations were received. Their detailed consideration was ongoing as at March 2020 - all in line with the LDP process and Timetable. The further 8-week-consultation for Counter Representations was commenced on 5<sup>th</sup> March 2020, but had to be cancelled on 20<sup>th</sup> March following the Covid-19 closure of the Council offices. LDP staff continued to assess the Representations, working from home.

### Environment

- Completed roll out of 12,000 green waste bins
- Progressed with procurement / development of a new west bank cemetery
- Completed an additional 4.4 kilometres of greenway at Ebrington, Clooney, Kilfennan
- Secured funding and commenced works on new play area at Newtownstewart
- Completed realignment of drive way at St Columb's Park Completed works at Walled Garden at St Columb's Park House
- Achieved Gold Award at Britain in Bloom
- Achieved City Award at Ulster in Bloom

- Secured additional funding to roll out a further 20,000 green waste bins
- Appointed consultants to progress with the Play Plan
- Progressed with actions related to Climate including establishing a number of Working Groups
- Launch completed public consultation, launched the Green Infrastructure Plan (2019-2032) and Council approved the Green Infrastructure Action Plan 2019 – 2032
- Worked with Carnegie UK Trust & Community Plan Partners to develop and launch a Natural Capital Account of Council's greenspaces
- Council's Pollinator Plan approved by Council.
- 
- Progressed with actions related to Climate Change including establishing a number of Working Groups
- All Party Climate Emergency Working Group
- Multi Agency Climate Emergency Working Group
- Appointed consultants to progress Climate Change Risk & Opportunities Assessments for Derry City Centre Central Riverfront & Strabane Town Centre Regeneration Project
- Continued to lead on the NPA funded CLIMATE Programme, managing project delivery, finances and coordination of 2 international conferences (Sweden June 2019 / Iceland November 2019)
- Secured funding through North West Development Fund towards the North West Climate Action Plan & appointed North West Climate Action GIS Officer to undertake a North West Climate Change Nature Based Solutions Study
- Draft Climate Adaptation Plan and Action Plan produced

## 2.2 Progress Update

### Regeneration

Ref	2019/20 Directorate Outcome/ Service Improvement Objective	Key Activities/Actions/Sub-actions/milestones	Objective Achieved	Target Date	Actual Date	Lead Officer
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<b>1</b>	Secure EU funding for the delivery of the Riverine PEACE IV Project for Strabane & Lifford	Funding secured from SEUPB's PEACE IV Programme to the value of €8.96m	Yes	March 2020	July 2020	Tony Monaghan
<b>2</b>	Delivery of Conservation-led Environment Improvement Scheme at Bishop Street Car Park	DfC funding of £220k secured; designs completed; planning permission secured; third-party land agreements concluded and preferred contractor selected	Yes	March 2020	March 2020	Tony Monaghan
<b>3</b>	Delivery of Revitalisation Shopfront Schemes in Strabane Town Centre – Butcher Street/Church Street areas	DfC funding of £187k secured; designs completed and preferred contractor selected	Yes	March 2020	March 2020	Tony Monaghan
<b>4</b>	Design of Revitalisation Shopfront Schemes in Derry City Centre Scheme – Carlisle Road and Spencer Road	DfC funding of £47k secured; project stakeholder steering group established between DCSDC, DfC & CCI; trader engagement/information workshops delivered; design team appointed for Phase I	Yes	March 2020	March 2020	Tony Monaghan
<b>5</b>	Delivery of Rural Development Programme Village Renewal – small capital schemes element for Park, Claudy, Killeter and Clady	Community engagement workshops held in each village to agree final designs; design team appointed; designs completed & contractor to be appointed	Yes	March 2020	March 2020	Tony Monaghan
<b>6</b>	Complete the Heritage/Conservation Masterplan for Sion Mills	Completion of Stage 1 & 2 documents, engagement with statutory stakeholders and internal Council Departments; presentation of the masterplan to be presented to Committee in March 2020	Yes	December 2019	March 2020	Tony Monaghan
<b>7</b>	Complete a Conservation Masterplan for Boom Hall Site	Masterplan document completed; conservation-led structural condition surveys completed; ongoing	Yes	March	March	Tony

	& identification of viable regeneration/development options with all interested parties	liaison with interested third party organisations (Foyle River Gardens & Boom Hall Trust); presentation of the masterplan to Committee		2020	2020	Monaghan
<b>8</b>	Continued delivery of the joint DCSDC-DfC HED Heritage Development Programme	Ongoing development of draft built heritage plan; secured external funding to deliver Heritage Maintenance Week & Cannon Conservation Study & Animation Programme; Establishment & coordination of internal & external built heritage stakeholders partnerships	Yes	March 2020	March 2020	Tony Monaghan
<b>9</b>	Produce a regeneration Masterplan for the former Faughan Valley School site at Drumahoe	Urban design consultants appointed; stakeholder engagement sessions undertaken; baseline site survey/analysis completed; ongoing liaison with landowner (EA)	Not yet fully complete	March 2020	March 2021	Tony Monaghan
<b>10</b>	Delivery of the Urban Villages -funded Abercorn Road Revitalisation Scheme	Completion of a façade improvement scheme along entire street targeting 56 residential properties and 9 commercial properties; external grant of c£450k fully committed	Yes	December 2020	November 2020	Tony Monaghan
<b>11</b>	Produce a public Realm plan for the environs adjacent to the multi-modal transport hub at Duke Street	Procurement process undertaken and consultants appointed	Not yet fully complete	March 2020	March 2021	Tony Monaghan
<b>12</b>	Completion of the restoration of the City Walls Plinth	Project completed and external grant fully committed	Yes	March 2020	September 2019	Tony Monaghan
<b>13</b>	Prepare a development framework for the Strabane Canal Basin Regeneration site	Draft framework prepared, partner/stakeholder engagement undertaken; indicative funding sources identified; strategic outline case updated/completed	Yes	March 2020	March 2020	Tony Monaghan

<b>14</b>	Complete the third-party development agreement in respect of the Ballynagard social housing and community recreation project	Planning permission secured for revised scheme, committee approvals sought in relation to financial composition of scheme & revised delivery arrangements for Council's recreational element; conveyancing of lands to developer commenced	Yes	March 2020	March 2020	Tony Monaghan
<b>15</b>	Issue a publicly tendered development brief for the regeneration of the Prehen Boat Club site	Draft brief prepared; site feasibility and investigations ongoing in terms of the planning, ground conditions and land ownership; cross-departmental workshops undertaken	Not yet fully complete	March 2020	March 2021	Tony Monaghan
<b>16</b>	Continue to support the capital projects identified under the Urban Villages Project	Ongoing attendance at UV Stakeholder Reference Group and liaison with UV officials in relation to related capital projects	Yes	March 2020	March 2020	Tony Monaghan
<b>17</b>	Design & delivery of heritage-based projects working on a cross-Departmental collaborative basis between Environment & Regeneration and Business & Culture Directorates	Budget secured from the North West Development Fund (£190k) to deliver a programme of cross border activity for the 1500 <sup>th</sup> anniversary of the birth of Colm Cille.  Ongoing input into the development of the Walled City visitor experience	Yes	March 2020	March 2020	Tony Monaghan

**Capital Development & Building Control**

Ref	2018/19 Directorate Outcome/ Service Improvement Objective	Key Activities/Actions/Sub-actions/milestones	Achieved	Target Date	Actual Date	Lead Officer
CD1	Collaboration with Translink on the development of new £26m North West Multimodal Transport Hub, including a new greenway linking Hub to Ebrington and Peace Bridge	Opening of new Hub building and greenway to the public. Phase 2 works (i.e. bus stops and Park & Ride) to complete summer 2020.	Yes	December 2019	October 2019	Head of Capital Development & Building Control
CD2	Manage the environmental assessment of suitability of preferred site for development as a new strategic West Bank cemetery for Derry City, including advancing a concept lay out plan of the proposed cemetery in preparation for submission of a planning application.	Submission of planning application for proposed new cemetery.	In-part	March 2020 (subject to assessment confirming suitability of site).	Summer 2020 (completion of due diligence check of preferred site delayed by restricted access to land to complete ground investigation work)	Head of Capital Development & Building Control
CD3	Manage the development of detailed designs for the three routes for the cross-border North West Greenways project and preparation of tenders.	Issue of tender documents for North West Greenways.	Yes	March 2020	January 2020 (first tenders on Routes 2 & 3 issued)	Head of Capital Development & Building Control

	Manage the construction of £1.06m of new, or refurbished, off-road greenways at Clooney and Kilfennan, Derry.	Opening of 3.5 km of greenway to the public.	Yes	September 2019	October 2019	
CD4	Manage development of detailed designs for new £47m strategic sports and leisure centre at Templemore and new £17m sports centre at Canal Basin, Strabane.	Submission of planning applications for both centres.	No	March 2020 (subject to funding)	Project put currently on hold as either unfunded or incorporated into evolving City Deal proposals. Submission of planning applications will follow confirmation of funding	Head of Capital Development & Building Control
CD5	Manage the construction of £7.2m of new community centres within the city and district.	Opening of new Lincoln Courts Centre to the public.  Nearing completion of new Top of Hill Community centre.  Commencement on site of new Galliagh and Shantallow Community Centres (subject to receipt of third party funding)	Yes  Yes  Yes	December 2019  March 2020  December 2019	January 2020  March 2020  January 2020	Head of Capital Development & Building Control
CD6	Manage the construction of £2.24m worth of new SIF funded	Opening of new facilities to the public.	Yes	August 2019	March 2020	Head of Capital

	community sports facilities at the Top of the Hill and Leafair, Derry.					Development & Building Control
CD7	Manage to completion of the design of new £6.5m shared space community sports facility at Irish Street/Top of the Hill, Derry.	Issuing of tender documents for construction of new centre.	Progressing to Programme	March 2020	March 2020	Head of Capital Development & Building Control
CD8	Manage the detailed design and construction of £1.0m of new rural village community play and leisure facilities.	Commencement construction of new play park at Newtownstewart.  Issuing tenders for access improvements at Newbuildings community centre, and Castlederg Castle.  Submission of planning application for new play park in Sion Mills.	Yes	December 2019  March 2020  January 2020	February 2019  December 2019  July 2019	Head of Capital Development & Building Control
CD9	Manage development of detailed designs for £3m of new community cultural facilities in the Fountain and Bogside 'Urban Village' areas.	Progress refurbishment of Gasyard Centre and New Gate Theatre developments.	Yes	March 2020	Feb' 2020 (design teams tendered for both projects)	Head of Capital Development & Building Control
CD10	Manage the detailed design of £940k of new rural community play and sports facilities at Magheramason and Newtownstewart.	Issuing of tender documents for construction of new play park and MUGA at Magheramason and Newtownstewart.	Yes	March 2020	November 2019	Head of Capital Development & Building Control
BC1	Introduce facilities so that customers can apply on line for certain types of Building Control	Go live with new online facilities.	No	March 2020		Head of Capital Development

	approvals and request site inspections on-line, or via a dedicated contact phone line.					& Building Control
EN1	Develop a Regional Energy Strategy and implement energy efficiency projects to reduce energy consumption and offset carbon emissions.	Regional Energy Strategy developed	In-part	Sept 2020		Energy Manager
		Lower Carbon Emissions by approx. 3%	No	Mar' 2020		
		Reduced energy consumption by approx. 3%	No	Mar' 2020		

## **PLANNING**

<b>Ref</b>	<b>2018/19 Directorate Outcome/ Service Improvement Objective</b>	<b>Key Activities/Actions/Sub-actions/milestones</b>	<b>Achieved</b>	<b>Target Date</b>	<b>Actual Date</b>	<b>Lead Officer</b>
<b>1</b>	To continue to meet average processing times of local development management planning applications to meet Statutory KPI Target of 15 weeks. Preliminary Dfl Statistics following Quarter 3 show a current figure of 14.2 weeks year to date. Review improvement target following Dfl year-end figures in 2018/19 in June 2019.	<ul style="list-style-type: none"> <li>-Weekly performance reports for HOP.</li> <li>-Monthly Group Meetings with HOP or PPTOs and Performance Review at Quarterly Business Meetings.</li> <li>-Use of traffic light report to identify key processing timelines.</li> <li>-Review and manage caseloads.</li> </ul>	<p>Yes.</p> <p>End of Year 2019/20 = 14.0</p>	31.3.2020	31.3.2020	Head of Planning

	To improve by 2 week the year-end average processing times of 59 weeks Council only major planning applications to meet Statutory KPI Target of 30 weeks. Improvement target will be identified following Dfl year-end figures in 2018/2019 in June 2019.	<ul style="list-style-type: none"> <li>-Weekly performance reports for HOP.</li> <li>-Monthly Group Meetings with HOP or PPTOs and Performance Review at Quarterly Business Meetings.</li> <li>-Use of traffic light report to identify key processing timelines.</li> <li>-Review and manage caseloads.</li> </ul>	No End of Year 2019/20 = 63.6	31.3.2020	N/A	Head of Planning
	Reduce the number of planning applications that have not been concluded within 12 months by 2%. Year to date Dfl Statistics show a current figure of 20.9% (target figure is 18.9%).	<ul style="list-style-type: none"> <li>-Identify key timelines for management of cases 12 months plus for targeted reduction.</li> <li>-Focused review by SPTO of 12 month caseloads.</li> </ul>	No End of Year 2019/20 = 26.2%	31.03.2020	N/A	Head of Planning
	Improve closure of Enforcement Cases to meet the Statutory KPI Target of 70% within 39 weeks. Preliminary YTD Statistics show a current figure of 66.2%.	<ul style="list-style-type: none"> <li>-Weekly PM meetings with SPTO for targeted reduction.</li> <li>-Review monthly project plans with PPTOs/HOP.</li> <li>-Review and manage caseloads.</li> </ul>	Yes End of Year 2019/20 = 78.1%	31.03.2020	31.03.2020	Head of Planning
	Reduce the number of Enforcement Cases that exceed 24 months by 50%. Year to date Dfl Statistics	<ul style="list-style-type: none"> <li>-Identify key timelines for management of cases 24 months plus for targeted reduction.</li> <li>-Work-plan to reduce 24 months plus cases</li> </ul>	No End of Year 2019/20 = 41.4%	31.03.2020	N/A	Head of Planning



	show a current figure of 40.6% of all cases are 24mths + (target figure is 20.3%).  <i>(Following a review of workload pressure and available staff resources, for 2020/2021 estimated target for reduction will be 10%).</i>	by SPTOs and PPTOs.				
	Publication of LDP Draft Plan Strategy and associated documents.	-Approval by Planning Committee and Council for LDP Draft Plan Strategy and Sustainability Appraisal. -Publish LDP Draft Plan Strategy, Sustainability Appraisal and associated documents. -Undertake consultation on LDP Draft Plan Strategy and Sustainability Appraisal for issue to DfI / PAC.	Yes	31.03.2020	31.03.2020	Head of Planning
	Continued Implementation of a further 10 Recommendations of Service Improvement Plan	-Implementation of identified recommendations from Service Improvement Plan	Yes	31.03.2020	31.03.2020	Head of Planning

## Environment

Ref	2018/19 Directorate Outcome/ Service	Key Activities/Actions/Sub-actions/milestones	Achieved	Target Date	Actual Date	Lead Officer
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	Improvement Objective					
EV1	Introduce a rural roads litter clearing service across the district	Purchase bespoke vehicles, recruit and train staff to required standard to undertake the tasks thereby improving cleansing indexes across the City and District	Yes	August 2019	August 2019	John Quinn
EV2	Roll out green waste collections to approximately 12,000 properties across urban areas	Green waste collections will be introduced to approximately 13,000 properties across the district adding to Councils composting rate.	Yes	Sept 2019	Sept 2019	Nicola Mc Cool
EV3	Continue with the development of a Climate Adaptation Plan	Draft adoption plan under development in consultation with partnering organisations. A number of events will be held across the district to promote the Plan and actions identified.	Yes	Ongoing	May 2020	Cathy Burns
EV4	Take forward the Green Infrastructure Plan	Completed public consultation process, Green Infrastructure Plan approved & launched. Associated Green Infrastructure Action Plan approved by Council.	Yes	Sept 2019	Sept 2019	Colin Kennedy / Christine Doherty
EV5	Progress the review of play provision across the City and District	Consultant team has been appointed, engagements with communities cross the district re development of new facilities and redevelopment of existing play area.	Yes	Ongoing	Ongoing	Helen Turton
EV6	Progress plans with regard to restoration works at a number of historical cemeteries across the district	Consultant team appointed, initial site visits complete, engagements with stakeholder organisations completed.	Yes	Ongoing	Process stalled following collapse of consultant team	Jenny O' Donnell / John Quinn
EV7	Take forward communication and	Promote Environment Directorate actions and initiatives across social media and other outlets to				All

	awareness initiatives on a cross directorate basis	raise awareness of programmes and initiates that promote the work of the teams	Yes	Ongoing	Yes	
EV8	Progress with the development of play facilities across the district	Secure funding and take forward development of play facilities at Sion Mills, Newtonstewart and Magheramason and a number of small rural village play enhancements	Yes	Ongoing	Yes	Colin Kennedy, Helen Turton
EV9	Progress with improvement works at Castle Park, Castledearg	Upgrade existing pathways to greenway standard	Yes	Ongoing	December 2020	Colin Kennedy, Jonathan Henderson
	Complete a Natural Capital Account of Council's greenspaces	Worked with Carnegie UK Trust & Community Plan partners to develop a Natural Capital Account of Council owned greenspaces. Approved by Council, Strategic Growth Partnership & report launched.	Yes	December 2019	December 2019	Christine Doherty / Emma Barron
	Develop a Council Pollinator Plan	Worked with Green Infrastructure Stakeholders and Council staff to produce a Council Pollinator Plan & secured Council approval.	Yes	February 2020	February 2020	Christine Doherty
EV10	Implement a Route Optimisation process	Bring in Software that will allow continual reviews of operational services, bringing efficiencies in fuel, operations and carbon footprint		December 2020	March 2021	John Quinn

### Section Three: Improvement Planning and Performance

The Directorate has set a number of improvement objectives for 2020/21 which aim to bring about improvement in one or more of the following improvement criteria:

- Strategic effectiveness (SE)

- Service quality (SQ)
- Service availability (SA)
- Fairness (F)
- Sustainability (S)
- Efficiency (E)
- Innovation. (I)

These improvement objectives may relate to improving the quality of life of our citizens (**outcome improvements**) and/or **service improvements** that will help bring about the delivery of more effective, quality and customer focussed services.

An overview of these objectives and the work we will be undertaking in 2020/21 is set out in paragraphs 3.1 – 3.3 below, under the headings of:

- 2020/21 Directorate Improvement Objectives
- Outcome Improvement Objective
- Mainstreaming the Equality and Disability Duties

Details of how we will deliver these commitments and monitor and measure progress/success are set out in paragraphs 3.4 and 3.5.

### 3.1 2020/21 Directorate Improvement Objectives

An overview of the outcome and/or service improvement objectives and how they relate to the Community/Corporate Plan is set out in the table below.

Regeneration

		Link to Improvement
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<b>Community/Corporate Plan Objective</b>	<b>Directorate Outcome / Service Improvement Objective 2020/21</b>	<b>Criteria **</b>
Physical & Environmental Regeneration – we live sustainably protecting and enhancing the environment	Develop heritage/conservation-led masterplans and other urban design frameworks	SE, S
Physical & Environmental Regeneration - we live sustainably protecting and enhancing the environment	Protect & promote our natural and built heritage assets	SE, SQ, S, E, I
Physical & Environmental Regeneration - we live sustainably protecting and enhancing the environment	Progress the development of regionally significant regeneration sites eg Strabane Canal Basin, Boom Hall etc	SE, S
Physical & Environmental Regeneration - we live sustainably protecting and enhancing the environment	Deliver major local area-based regeneration projects including Revitalisation shopfront improvements; streetscape environmental improvement schemes; public realm audits	SE, SQ, S, E
Physical & Environmental Regeneration - we live sustainably protecting and enhancing the environment	Continued Coordination with Urban and Rural initiatives in the delivery of actions identified for the area	SE, S, F
Physical & Environmental Regeneration - we live sustainably protecting and enhancing the environment	Provide quality social housing in sustainable urban & rural neighbourhoods	SE, SQ, SA, F, S, E

<b>Sub Objective</b>	<b>Community/Corporate Plan Objective</b>	<b>Directorate Outcome / Service Improvement Objective 2020/21</b>	<b>Link to Improvement</b>
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			Criteria **
<b>Capital Development, Building Control &amp; Energy</b>			
To protect and promote our	Physical & Environmental Regeneration – We live sustainably protecting the environment	Conclude the environmental assessment of the preferred site for development as a new strategic West Bank cemetery for Derry City, including the submission of a planning application.	SA, S,
To protect and promote our natural and built assets	Infrastructure, Energy, Waste, Transport & Water – we connect people and opportunities through our infrastructure	Manage the construction of Route 3 of the £18m cross-border North West Greenways; Strabane to Lifford.  Secure planning approval for the NI section of Route 2.  Progress compilation of planning application for Route 1; Derry to Buncrana.	SQ, SA, S
To protect and promote our natural and built assets	Community and Social – we live long, healthy and fulfilling lives & we live in a shared, equal and safe community.	Collaborate with Donegal County Council in the procurement of an integrated consultant team to commence the design of the £8m Riverine shared space community project.	SQ, SA, F, S,
To protect and promote our natural and built assets	Community and Social – we live long, healthy and fulfilling lives.	Manage development of detailed designs for new £47m strategic sports and leisure centre at Templemore and new £17m sports centre at Canal Basin, Strabane.	SE, SQ, SA, F, S, E, I
To protect and promote our natural and built assets	Community and Social – we live in a shared, equal and safe community.	Manage the construction of £3.9m of new community centres at Shantallow and Galliagh. Progress with designs of £5.6m of new community centres at Glenview, Ballymagroaty & Culmore.	SE, SQ, SA, S

To protect and promote our natural and built assets	Community and Social – we live long, healthy and fulfilling lives & we live in a shared, equal and safe community.	Tender construction of new £6.5m shared space community sports facility at Irish Street/Top of the Hill, Derry. Commence construction of works on site.	SQ, SA, F, S,
To protect and promote our natural and built assets	Infrastructure, Energy, Waste, Transport & Water – we connect people and opportunities through our infrastructure	Complete detailed design of a £4.5m public realm scheme within Strabane town centre.	SE, SQ, SA, F, S
To protect and enhance the environment	Environment and Regeneration – protecting and enhancing the environment. Community and Social – we live in the cultural destination of choice	Commence construction of £2m tourism sculpture trail in the Sperrins.	SE, SQ, SA, I
To protect and promote our natural and built assets	Environment and Regeneration – protecting and enhancing the environment.  Community and Social – our children and young people have the best start in life & we live long, healthy and fulfilling lives.	Manage the construction of over £1.0m of new rural village community play and leisure facilities at Newtownstewart, Sion Mills, Newbuildings and Castledearg. Commence the construction of a new £635k play park and MUGA at Magheramason.	SE, SQ, SA, F, S,
To protect and promote our	Community and Social – we live in a shared, equal	Collaborate with the Executive Office’s Urban Villages team to manage the development of detailed designs for £1m New Gate Cultural Hub in	SQ, SA, F, S,

natural and built assets	and safe community & we live in the cultural destination of choice	the Fountain estate and a new £2m community cultural facility at the Gasyard in the Bogside. Commence concept design for an ambitious innovative reshaping of the public realm within and connecting the Bogside and Fountain areas.	
To protect and promote our natural and built assets	Community and Social – we live long, healthy and fulfilling lives.	Commence the design of a new £1.5m mixed use sporting facility at Melvin, Strabane.	SE, SQ, SA, F, S, E, I
To protect and promote our natural and built assets	Community and Social – we live long, healthy and fulfilling lives.	Commence the construction of a new £1.1m regeneration of the Melvin Arena, Strabane; incorporating a new 200 seated covered stand, toilets, turnstiles and changing facilities.	SE, SQ, SA, F, S, E, I
To protect and promote our natural and built assets	Infrastructure, Energy, Waste, Transport & Water – we connect people and opportunities through our infrastructure	Commence design of new £1m+ public realm scheme at Harbour Square, Derry, incorporating a sculpture to commemorate the important role played by woman in the city's former shirt industry.	SE, SQ, SA, I
To protect and promote our natural and built assets	Physical & Environmental Regeneration – We live sustainably protecting the environment	Completion of construction of £1m+ new Visit Derry tourism information centre and visitor attraction.	SE, SQ, SA, F, S, E, I
To protect and promote our natural and built assets	Community and Social – we live long, healthy and fulfilling lives.	Completion of new £0.5m grass playing field development at Artigarvan and a £250k synthetic pitch at Lettershandonny	SE, SQ, SA, F, S, E



To protect and promote our natural and built assets	Infrastructure, Energy, Waste, Transport & Water – we connect people and opportunities through our infrastructure	Complete the £0.3m regeneration of the extent of the International Appalachian Trail within the DCSDC area.	SE, SQ, SA, F, S, E, I
To protect and enhance the environment	Environment and Regeneration – protecting and enhancing the environment.	Introduce facilities so that customers can apply on line for certain types of Building Control approvals and request site inspections on-line, or via a dedicated contact phone line.	SQ, SA, S, E, I
To protect and enhance the environment	Environment and Regeneration – protecting and enhancing the environment.	Conclude the development of a Regional Energy Strategy and implement energy efficiency projects to reduce energy consumption and offset carbon emissions through a range of EU funded international innovation programmes.	S, E, I

### Planning

Physical & Environmental Regeneration – we live sustainably, protecting and enhancing the environment		To maintain and improve the average processing times of local development management planning applications of Statutory KPI target of 15 weeks. End of Year statistic 2019/20 was 14.0 weeks.	SE, SQ, SA, F, E
Physical & Environmental Regeneration – we live sustainably, protecting and enhancing the environment		To improve the average processing times for Council only major planning applications in an effort to meet Statutory KPI target of 30 weeks. End of Year statistic 2019/20 was 63.6%.	SE, SQ, SA, F, E
Physical & Environmental Regeneration – we live sustainably, protecting and enhancing		Reduce the number of planning applications not concluded within 12	SE, SQ, SA, F, E

the environment	months. End of Year statistic 2019/20 was 26.2%.	
Physical & Environmental Regeneration – we live sustainably, protecting and enhancing the environment	To maintain and improve Statutory KPI target of 70% of closures of Enforcement Cases within 39 weeks. End of Year statistic 2019/20 was 75.6%.	SE, SQ, SA, F, E
Physical & Environmental Regeneration – we live sustainably, protecting and enhancing the environment	To reduce the number of Enforcement Cases that exceed 24 months by 10%. End of Year statistic 2019/20 was 41.4%.	SE, SQ, SA, F, E
Physical & Environmental Regeneration – we live sustainably, protecting and enhancing the environment	To consider and respond to all LDP Representations and Counter Representations, prepare reports.	SE, SQ, SA, F, E
Physical & Environmental Regeneration – we live sustainably, protecting and enhancing the environment	Prepare statutorily required reports for submission to Dfl. Make submission of LDP dPS to Dfl before end of Qtr 4 of 2020/21	SE, SQ, SA, F, S, E, I

### Environment

Community/Corporate Plan Objective		Directorate Outcome / Service Improvement Objective 2020/21	Link to Improvement Criteria **
To protect and enhance the environment	Physical & Environmental Regeneration – we live sustainably protecting and enhancing the environment	Enhancement of the natural environment through green infrastructure, biodiversity and climate adaptation and mitigation action planning and landscape scale conservation projects to protect and enhance natural environmental assets – Develop a green infrastructure plan to establish the future vision for the management, maintenance	SE,S,I

		and development of Council owned greenspace.	
To protect and enhance the environment	Physical & Environmental Regeneration – we have stronger environmental stewardship	Continuing with support for the implementation of the Urban Villages Programme in the Bogside, Fountain and Bishop Street areas to foster positive community identities, build community capacity and improve the physical environment of the area.	SA,SQ,F,S
To protect and enhance the environment	Infrastructure, Energy, Waste, Transport & Water – we connect people and opportunity through infrastructure	Promote a modal shift away from the use of the private car towards sustainable travel including the use of cycling and walking through the development of our greenways, behavioural changes projects through to the introduction of car sharing and public bike hire schemes.	F,S,E,I
To protect and enhance the environment	Infrastructure, Energy, Waste, Transport & Water – we connect people and opportunity through infrastructure	Continue to implement Councils Circular Economy / Zero Waste Strategy through continued collaboration and development of schemes and initiatives that promote and enhance sustainable waste management.	SE, S, E, I
To protect and enhance the environment	Physical & Environmental Regeneration – we have stronger environmental stewardship	Continue to promote environmental initiatives across and within communities engaging collaboratively with stakeholder organisations to ensure greater community buy in and cohesion.	SE, SQ, S, E, I

### 3.2 Mainstreaming the Equality and Disability Duties

The Directorate is committed to mainstreaming equality and its disability duties.

The Directorate is committed to fulfilling its Section 75 and Disability Duties and promoting equality of opportunity and good relations.

### 3.3 Improvement Delivery Plan

In order to deliver our Directorate outcome and/or service improvement objectives we have identified a number of key activities, as set out below. These actions represent part of the work that will be progressed by the Directorate during 2020/21.

#### Regeneration

At the beginning of the new 2020/21 financial year, the Council’s Regeneration Section has identified a series of projects which it proposes to manage and deliver over the period 2020/21. The projects below are made up of a range of new initiatives as well as those which have already been in development and are moving to the next stage of their respective delivery programme. The Covid-19 pandemic has had an unavoidable impact upon the delivery timescales associated with most of these projects due to lockdown and the need to respond to a number of emergency operational matters during the period March – June 2020. During the initial lock-down period, there have been a number of externally funded capital and revenue projects scheduled to commence works and which had to be paused due to contractors/suppliers having to close/minimise their operations as well as seeking clarification from funders in relation to ensuring that funding timescales could be extended in order to reflect the time lost due to lock-down. In addition to this, the pandemic has introduced additional operational and delivery priorities over and beyond existing workstreams and the Department has been working to respond to these also. The Regeneration Section has been responding to such challenges through its focus on the wider city and town centre recovery effort arising from Covid19 and the associated lockdown. This Section has established the stakeholder forums for Derry City & Strabane Town Centres, coordinated the preparation of a funding application to DfC’s Recovery Revitalisation Programme and secured £1.4m of grant aid across a number of key thematic areas, working in close collaboration with colleagues from Council’s Business & Culture Section. This project has moved to delivery phase since August 2020 and remains a key focus of the Regeneration Section with support and input from across the E&R Department.

Ref	Directorate Outcome/ Service Improvement Objective	Key Activities/Actions/Sub-actions/milestones	Target Date	Lead Officer
RG1	Delivery of Revitalisation Shopfront Façade Improvement Scheme – Strabane Town Centre	Work with the appointed IST to deliver the Shopfront	March 2021	Tony

	Butcher Street/Church Street	Façade Improvement Scheme		Monaghan
RG2	Complete Phase I Design of Revitalisation Shopfront Improvement Schemes for Carlisle Road & Spencer Road	Appoint design team; liaise with participating property owners; complete designs and cost information to support the submission of a business case to the funder (DfC) for Phase II capital funding.	March 2021	Tony Monaghan
RG3	Identify and secure external funding to appoint urban design consultants to prepare an area based heritage-led environmental improvement scheme in the Walled City eg The Diamond etc	Liaison with potential funders; partner/stakeholder engagement; committee update/approval; submission of funding application; preparation & issuing of tender brief	March 2021	Tony Monaghan
RG4	Identify and secure external funding to appoint urban design consultants to prepare an area based heritage-led environmental improvement/public realm scheme for Sion Mills Village eg Main Street	Liaison with potential funders to establish funding and submit application (where applicable);	March 2021	Tony Monaghan
RG5	Delivery of the 4 no. Rural Development Programme Village Renewal environmental improvement projects	Completion of 4 environmental improvement schemes for Claudy, Clady, Park and Killeter	June 2021	Tony Monaghan
RG6	Delivery of conservation-led Environment Improvement Scheme at Bishop Street car park	Appointment of contractor; commencement of works; practical completion; project launch	March 2021	Tony Monaghan
RG7	Completion of a development/regeneration-led options appraisal for Lisahally Livestock Mart	Analysis of the Options Appraisal report and identification of next steps	March 2021	Tony Monaghan
RG8	Completion of a City Centre visitor orientation and way-finding audit and design toolkit	Completion of baseline audit & surveys; stakeholder engagement (user groups/venues/statutory); agreement on a design toolkit; production of design	March 2021	Tony Monaghan

		templates and costs to support the future submission of applications for external funding		
RG9	Production of a DCSDC – DfC HED District Built Heritage Plan	Preparation of draft plan; stakeholder engagement; launch of plan	March 2021	Tony Monaghan
RG10	Continued delivery of the joint DCSDC – DfC HED Heritage Development Programme	Coordination of internal/external stakeholders; identification of external funding opportunities; delivery of built-heritage focussed projects/programmes	March 2021	Tony Monaghan
RG11	Complete a public realm plan for the environs adjacent to the multi-modal transport hub at Duke Street	Identify external suitable funding opportunities and subject to successful outcome of grant application appoint preferred urban design consultants	March 2021	Tony Monaghan
RG12	Completion of the feasibility analysis for the initiating a development brief process for the Prehen Boat House site	Continued internal cross-departmental engagement; conclusion of technical feasibility analysis of preferred disposal options; seek committee approval on preferred option	March 2021	Tony Monaghan
RG13	Identify external funding opportunities to support the delivery of Walled City Cannon restoration programme	Identify external suitable funding opportunities and submit applications where applicable	March 2021	Tony Monaghan
RG14	Completion of an agreed design concept for the Clooney Terrace Cannon Environmental Improvement Scheme	Continued stakeholder engagement; confirmation on relocation of NIE sub-station; complete Planning PAD process; secure agreed designs and costings as part of the stage 1 design process; identify funding opportunities and submit application to funder for	March 2021	Tony Monaghan

		Stage II capital works		
RG15	Identification of external funding sources to support revitalisation shopfront enhancement schemes in rural town/village centres	Liaison with relevant statutory funding bodies to establish the availability of funding; committee update/approval; submission of funding applications where applicable	March 2021	Tony Monaghan
RG16	Secure the necessary third-party land agreements to secure the delivery of the Riverine Project	Ongoing liaison with land-owners ; engagement with Land & Property Services & Council's Legal Section; secure contract and complete conveyance	March 2021	Tony Monaghan
RG17	Support the design and delivery of regeneration appraisals/development briefs of identified Council-owned strategic opportunity sites eg former Visit Derry Site; Strand Road Car Park etc	Completion of technical assessments/appraisals; stakeholder engagement (internal Council Dept/Statutory Partners); Issuing of development briefs;	March 2021	Tony Monaghan
RG18	Commence the capital implementation of the Ballynagard social housing and community recreation regeneration project	Complete conveyance of Council's land to preferred developer; secure capital receipt; complete final detailed designs of the community recreational element & commence procurement process for capital works	March 2021	Tony Monaghan
RG19	Delivery of the annual regeneration & built heritage education web-based seminars/workshops programme	Stakeholder engagement; identification of themes, speakers; co-delivery partners; secure match funding	March 2021	Tony Monaghan
RG20	Continue to support the capital projects identified under the Urban Villages project	Ongoing co-ordination with The Executive Office and the Urban Villages Reference Group	March 2021	Tony Monaghan
RG21	Prepare & initiate a process to identify	Committee approval; Preparation of a brief; initiate	March 2021	Tony

	potential development partners for the regeneration and enhancement of Boom Hall lands	publicly advertised competitive process		Monaghan
RG22	Completion of the regeneration masterplan for the Faughan Valley School site at Drumahoe	Continud to liaison with the landowner (EA) to ensure buy-in and active participation in the preparation of the master plan	March 2021	Tony Monaghan
RG23	Identify funding to carry out an audit of environmental improvements and heritage Interpretation needs for a pilot scheme on four historic cemeteries within the city and district	Identify external suitable funding opportunities and submit applications where applicable in order to carry out the environmental and heritage audits	March 2021	Tony Monaghan
RG24	Implementation of the Covid-19 Recovery Revitalisation Programme for Derry City & Strabane Town Centre	Design and deliver the physical infrastructure and environmental improvement elements outlined in Council's Recovery Revitalisation DfC-funded Action Plan	March 2021	Tony Monaghan

### Capital Development & Building Control

<b>Ref</b>	<b>Directorate Outcome/ Service Improvement Objective</b>	<b>Key Activities/Actions/Sub-actions/milestones</b>	<b>Target Date</b>	<b>Lead Officer</b>
CD1	Conclude the environmental assessment of the preferred site for development as a new strategic West Bank cemetery for Derry City, including the submission of a planning application.	Conclude environmental assessment and submit planning application	March 2021	Francis Morrison
CD2	Manage the construction of Route 3 of the	Open Route 3 greenway from Lifford to Strabane	Feb 2020	Francis



	£18m cross-border North West Greenways; Strabane to Lifford.  Secure planning approval for the NI section of Route 2.  Progress compilation of planning application for Route 1; Derry to Buncrana.	Obtain planning approval for NI Section of Route 2 greenway (Culmore)  Progress design and planning application for Route 1 greenway Derry to Buncrana	March 2021  Dec 2020	Morrison
CD4	Collaborate with Donegal County Council in the procurement of an integrated consultant team to commence the design of the £8m Riverine shared space community project	Commence design of Riverine project	Dec 2020	Francis Morrison
CD5	Manage development of detailed designs for new £47m strategic sports and leisure centre at Templemore and new £17m sports centre at Canal Basin, Strabane.			Francis Morrison
CD6	Manage the construction of £3.9m of new community centres at Shantallow and Gallaigh. Progress with designs of £5.6m of new community centres at Glenview, Ballymagroaty & Culmore	Substantial progress on construction of Shantallow and Gallaigh community centres  Progress designs of Glenview, Ballymagroaty & Culmore community centres	March 2021  March 2021	Francis Morrison
CD7	Tender construction of new £6.5m Waterside Shared Village facility at Irish Street/Top of the Hill, Derry. Commence construction of works on site.	Commence construction of Waterside Shared Village facility	March 2021	Francis Morrison
CD8	Complete detailed design of a £4.5m public realm scheme within Strabane town centre.	Complete detailed design of public realm	March 2021	Francis Morrison
CD9	Commence construction of £2m tourism sculpture trail in the Sperrins.	Commence construction of artwork	March 2021	Francis Morrison
CD10	Manage the construction of over £1.0m of new rural village community play and leisure	Open new play and leisure facilities at Newtownstewart, Sion Mills, Newbuildings and	July 2020	Francis Morrison

	facilities at Newtownstewart, Sion Mills, Newbuildings and Castledearg. Commence the construction of a new £635k play park and MUGA at Magheramason.	Castledearg Commence construction of play park/MUGA at Magheramason	Dec 2020	
CD11	Collaborate with the Executive Office's Urban Villages team to manage the development of detailed designs for £1m New Gate Cultural Hub in the Fountain estate and a new £2m community cultural facility at the Gasyard in the Bogside. Commence concept design for an ambitious innovative reshaping of the public realm within and connecting the Bogside and Fountain areas.	Commence design of New Gate Cultural Hub  Commence design of community cultural facility at Gasyard	Sept 2020  March 2021	Francis Morrison
CD12	Commence the design of a new £1.5m mixed use sporting facility at Melvin, Strabane.	Commence design of sporting facility at Melvin	Dec 2020	Francis Morrison
CD13	Commence the construction of a new £1.1m regeneration of the Melvin Arena, Strabane; incorporating a new 200 seated covered stand, toilets, turnstiles and changing facilities.	Near completion of construction of regeneration of the Melvin Arena	March 2021	Francis Morrison
CD14	Commence design of new £1m+ public realm scheme at Harbour Square, Derry, incorporating a sculpture to commemorate the important role played by woman in the city's former shirt industry.	Commence design of public realm	March 2021	Francis Morrison
CD15	Completion of construction of £1m+ new Visit Derry tourism information centre and visitor attraction.	Open new Visit Derry Centre	Oct 2020	Francis Morrison
CD16	Completion of new £0.5m grass playing field development at Artigarvan and a £250k synthetic pitch at Lettershandoney	Hand over new pitch at Artigarvan  Hand over new synthetic pitch at Lettershandoney	March 2021  Sept 2020	Francis Morrison
CD17	Complete the £0.3m regeneration of the extent	Construction of trail nearing completion	March 2021	Francis

	of the International Appalachian Trail within the DCSDC area.			Morrison
BC1	Introduce facilities so that customers can apply on line for certain types of Building Control approvals and request site inspections on-line, or via a dedicated contact phone line.		March 2021	Francis Morrison
E1	Conclude the development of a Regional Energy Strategy and implement energy efficiency projects to reduce energy consumption and offset carbon emissions through a range of EU funded international innovation programmes.	Launch of Regional Energy Strategy	March 2021	Leo Strawbridge

### Planning

<b>Ref</b>	<b>Directorate Outcome/ Service Improvement Objective</b>	<b>Key Activities/Actions/Sub-actions/milestones</b>	<b>Target Date</b>	<b>Lead Officer</b>
<b>1</b>	To maintain and improve the average processing times of local development management planning applications of Statutory KPI target of 15 weeks. End of Year statistic 2019/20 was 14.0 weeks.	Weekly performance reports produced for HOP. Monthly Group Meetings with HOP and/or PPTO. Use of traffic light reports to monitor key processing timelines. Review and management of caseloads.	March 2021	Maura Fox
<b>2</b>	To improve the average processing times for Council only major planning applications in an effort to meet Statutory KPI target of 30 weeks. End of Year statistic 2019/20 was 63.6%.	Weekly performance reports produced for HOP. Monthly Group Meetings with HOP and/or PPTO. Use of traffic light reports to monitor key processing timelines.	March 2021	Maura Fox

		Review and management of caseloads.		
<b>3</b>	Reduce the number of planning applications not concluded within 12 months. End of Year statistic 2019/20 was 26.2%.	Identification of key timelines for targeted reduction. Focused review by SPTO of caseloads exceeding 12 months.	March 2021	Maura Fox
<b>4</b>	To maintain and improve Statutory KPI target of 70% of closures of Enforcement Cases within 39 weeks. End of Year statistic 2019/20 was 75.6%.	Monthly Group Meetings with HOP and/or PPTO. Review of caseload management.	March 2021	Maura Fox
<b>5</b>	To reduce the number of Enforcement Cases that exceed 24 months by 10%. End of Year statistic 2019/20 was 41.4%.	Identification on key timelines for targeted reduction. Focused review and workplan by SPTO to reduce caseloads exceeding 24 months.	March 2021	Maura Fox
<b>6</b>	To consider and respond to all LDP Representations and Counter Representations, prepare reports.	Run the consultations, give professional Planning consideration to all Reps, Counter Reps, get Legal opinions, engage key Consultees and get Member agreement, so as to finalise the LDP dPS.  Reviewing and Updating all of Evidence Base, especially economy & housing.  Publish Revised LDP Timetable and Statement of Community Involvement	March 2021	Maura Fox
<b>7</b>	Prepare statutorily required reports for submission to Dfl. Make submission of LDP dPS to Dfl before end of Qtr 4 of 2020/21	Set up monitoring system of Housing, Employment, Environmental and other key LDP Indicators, data from 2017 onwards  Timely management of Tree requests, using Portal, and upgrading of the Tree Preservation Order (TPO) System	March 2021	Maura Fox

9	Continued implementation of Service Improvement Plan.	Ongoing implementation	March 2021	Maura Fox
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### Environment

Ref	Directorate Outcome/ Service Improvement Objective	Key Activities/Actions/Sub-actions/milestones	Target Date	Lead Officer
1	Complete the development of play areas at Newtownstewart, Magheramason, sion mills	Secure funding, appoint contractors, commence works, Newtownstewart completed – open to users Oct 2020	September 2020	Helen Turton
2	Complete the roll out of green waste bins across the district	Funding secured, procurements underway, identify areas, distribute bins etc	September 2020 (completed – 23,000 bins issues and in use)	Nicola Mc Cool
3	Progress with development of new city side cemetery	Complete site investigation works, engage with NIEA re ground conditions / suitability, purchase of lands, advance with securing planning permission	June 2021	Conor Canning
4	Launch Climate Adaptation Plan	Formal launch of plan	May 2020 – adopted by Council in July 2020	Cathy Burns
5	Deliver North West Climate Action Plan Natural Capital study	Deliver surface cover assessments and climate change issues mapping	Dec 2020	Conor Canning

6	Coshquin Play Area	Planning secured – complete	August 2020	
7	Complete Northwest Greenways Network – Route 3 (NI Strabane section)	Secure Dfc funding, appoint contractor – works ongoing	Jan 2021	
8	Deliver Access Improvement at Newbuildings Community Centre	Secure funding, appoint contractor and commence works on site	Sep 2020	Conor Canning
9	Deliver upgrades to Strabane Canal	Secure funding, appoint contractor and complete works	Oct 2020	Conor Canning
10	Glebe Wood, Donemana woods	Secure funding and commence on site – Design Team appointed, ecological study complete, funding application pending	Sept 2020	Conor Canning
11	Strathfoyle Greenway	Pursue funding, complete land acquisitions. Funding secured for land purchase. 50% of development subject to business case	Mar2021	Conor Canning
12	Invasive alien species plan	Approved.	Sept 2020	
13	Implement a Route Optimisation process	Bring in Software that will allow continual reviews of operational services, bringing efficiencies in fuel costs, operations and carbon footprint	March 21	John Quinn
14	Develop and utilise the existing Asset Management software to drastically reduce the amount of	Upload Audit Inspection documents as a trial to assess practicalities. If successful progress onto worksheets	Mar 2021	John Quinn

	paper being used.	and other operational documents		
15	Progress Biodiversity Plan for Grounds maintenance section with the Biodiversity officer.	Take high profile areas, e.g. Bay Road Park and introduce maintenance plans that ensure biodiversity and environmental improvements. Monitor and evaluate success of works.	October 2020	John Quinn/Christine Doherty
16	Investigate and develop options, including the use of mobile CCTV equipment, to detect and deter fly tipping offenders.	Scope available technology, consider legal requirements i.e. GDPR etc, identify pilot areas.	March 21	N.McLaughlin
17	Increase the effectiveness of managing reports of fly tipping and littering offences.	Standardise data collection and reporting format, submit quarterly reports to E&R / Council	March 21	N.McLaughlin
18	Develop a marketing campaign to increase awareness of fly tipping and littering and the associated penalties faced by offenders.	Highlight costs and impacts of illegal dumping, promote availability of waste facilities	Dec 2020	N.McLaughlin
19	Deliver Recycling Bags	65,000 bags purchased and out for delivery.	Dec 2020	Conor Canning
20	Funding for Covid Waste	£489k funding secured. Letter of Offer issues and monies being drawn down.	Ongoing	

### 3.4 Measures of Success and Performance

During 2020/21, we will continue our work to establish baseline and benchmarking information in order to promote continuous improvement. The following performance indicators/measures and targets have been identified for 2020/21.

Outcome / Service Improvement Objective Reference	Performance Measure/Indicator	Baseline Performance	2017/18 Performance	2018/19 Performance	2019/20 Performance	2020/21 Target
<b>Capital Development</b>						
CD1	Value of capital projects completed on site	£15,750,000	£13,840,000	£11,500,000	£9,000,000	£9,000,000
<b>Building Control</b>						
BC1	Total number of applications processed by Building Control	3822	4514	4625	4385	Demand led
<b>Energy</b>						
EN1	Energy Consumption (Kwhrs)	16,000,095	19,880,234	14,762,515**	19,000,000	15,000,000
	Energy Consumption (Value)	£1,000,163	£1,041,835	£924,906**	N/A***	£800,000

#### Planning

Outcome / Service Improvement Objective Reference	Performance Measure/Indicator	Baseline Performance	2017/18 Performance	2018/19 Performance	2019/20 Performance	2020/21 Target
	Improve average processing time based on Dfl Statutory target of 15 weeks non-		16.2	14.1	14.0	15



	legacy local planning applications					
	Improve average processing time of Council Received Major/Strategic Planning Applications based on Dfl Statutory target of 30 weeks		42.3	59	63.6	30
	Improve closure times of Enforcement Cases by 39 weeks based on Dfl Statutory target of 70%		71%	53.6%	78.1	70%
	Total number of local and major planning applications received		1,052	857	840	N/A
	Submission of LDP draft Plan Strategy to Dfl		N/A	N/A	N/A	By 31 <sup>st</sup> March 2021

\* total figure up to end of February

## Section Four: Risk Management

### 4.1 Risk Register

A summary of the Directorate's Risk Register has been attached as Appendix 3.

## Section Five - Contacts

### Senior Management

Karen Phillips, Director of Environment & Regeneration. Email: [karen.phillips@derrystrabane.com](mailto:karen.phillips@derrystrabane.com) Tel No. 028 71 253253.

Conor Canning, Head of Environment. Email: [conor.canning@derrystrabane.com](mailto:conor.canning@derrystrabane.com) Tel No. 028 71 253253.

Maura Fox, Head of Planning. Email: [maura.fox@derrystrabane.com](mailto:maura.fox@derrystrabane.com) Tel No. 028 71 376580.

Eamon Molloy, Head of Planning Performance and Improvement. Email: [eamon.molloy@derrystrabane.com](mailto:eamon.molloy@derrystrabane.com) Tel No. 028 71 253253

Frank Morrison, Head of Capital Development & Building Control. Email [francis.morrison@derrystrabane.com](mailto:francis.morrison@derrystrabane.com) Tel No. 028 71 253253.

### **Capital Development and Building Control**

Joanne Benison, Civil/Structural Engineer. Email: [joanne.benison@derrystrabane.com](mailto:joanne.benison@derrystrabane.com) Tel No. 028 71253253.

Gerard Quinn, Civil/Structural Engineer. Email: [gerard.quinn@derrystrabane.com](mailto:gerard.quinn@derrystrabane.com) Tel No. 028 71253253.

David Glenn, Principal Building Control Officer. Email: [david.glenn@derrystrabane.com](mailto:david.glenn@derrystrabane.com) Tel No. 028 71253253.

Damian McMurray, Principal Building Control Officer. Email: [damian.mcmurray@derrystrabane.com](mailto:damian.mcmurray@derrystrabane.com) Tel No. 028 71253253.

George Meenan, Principal Building Control Officer. Email: [george.meenan@derrystrabane.com](mailto:george.meenan@derrystrabane.com) Tel No. 028 71253253.

Leo Strawbridge, Energy Manager. Email: [leo.strawbridge@derrystrabane.com](mailto:leo.strawbridge@derrystrabane.com) Tel No. 028 71253253.

### **Environment Section**

John Quinn, Streetscape Manager. Email [john.quinn@derrystrabane.com](mailto:john.quinn@derrystrabane.com) Tel 028 71 253 253

Nicola Mc Cool, Waste Services Manager. Email [nicola.mccool@derrystrabane.com](mailto:nicola.mccool@derrystrabane.com) Tel 028 71 253 253

Colin Kennedy, Green Infrastructure Manager. Email [colin.kennedy@derrystrabane.com](mailto:colin.kennedy@derrystrabane.com) Tel 028 71 253 253

Liam Donnelly, Refuse Collection Manager. Email [liam.donnelly@derrystrabane.com](mailto:liam.donnelly@derrystrabane.com) Tel 028 71 253 253

Bertie Magee, Fleet Manager. Email [bertie.magee@derrystrabane.com](mailto:bertie.magee@derrystrabane.com) Tel 028 71 253 253

Dessie Thompson, Property Maintenance Manager. Email [dessie.thompson@derrystrabane.com](mailto:dessie.thompson@derrystrabane.com) Tel 028 71 253 253

Paul Higgins, Mechanical & Electrical Manager. Email [paul.higgins@derrystrabane.com](mailto:paul.higgins@derrystrabane.com) Tel 028 71 253 253

### **Planning**

Suzanne McCracken, Development Management Principal Planning Officer. Email: [suzanne.mccracken@derrystrabane.com](mailto:suzanne.mccracken@derrystrabane.com) . Tel No. 028 71 253253

Andree McNee, Strategic/Major Development Management Principal Planning Officer. Email: [andree.mcnee@derrystrabane.com](mailto:andree.mcnee@derrystrabane.com). Tel No. 028 71 253253

Proinsias McCaughey, Development Plan Principal Planning Officer. Email: [Proinsias.mccaughey@derrystrabane.com](mailto:Proinsias.mccaughey@derrystrabane.com). Tel No. 028 71 253253

### **Regeneration**

Tony Monaghan, Regeneration Manager – Email: [tony.monaghan@derrystrabane.com](mailto:tony.monaghan@derrystrabane.com) Tel 02871 253253

Margaret Edwards, Regeneration Projects Officer – Email: [margaret.edwards@derrystrabane.com](mailto:margaret.edwards@derrystrabane.com) Tel 02871 253253

Maura Fitzpatrick, Heritage Development Officer – Email: [maura.fitzpatrick@derrystrabane.com](mailto:maura.fitzpatrick@derrystrabane.com) Tel 02871 253253

Shona McClenaghan, Regeneration Projects Officer – Email: [shona.mcclenaghan@derrystrabane.com](mailto:shona.mcclenaghan@derrystrabane.com) Tel 02871 253253

