

<b>Title of Report:</b>  <b>Service Delivery Plan 2019/20 – Health &amp; Community Directorate</b>	<b>Officer Presenting: Director of Health and Community</b>  <b>Author: Director of Health and Community</b>
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## **1 Purpose of Report/Recommendations**

- 1.1 To seek Members' comments on the Health & Community Directorate Service Delivery Plan 2019/20.
- 1.2 To update Members on the Health and Community Directorate progress in relation to the lead strategic key performance improvement indicator.

## **2 Background**

- 2.1 The Health and Community Directorate delivers the associated functions of Community Development and Leisure and Health and Community Wellbeing.
- 2.2 The following outcomes are contributed to through the broad range of services within the Directorate:
  - 2.2.1 Promoting and protecting the health of the public and the environment through enforcement and advisory activities.
  - 2.2.2 Placing health and social wellbeing at the core of service delivery and community development taking an integrated approach to environmental health, health promotion and protection.
  - 2.2.3 Working with leading cross sector partnerships to address the underlying causes of poor health and reducing health inequalities.
  - 2.2.4 Develop more cohesive, safe, confident, engaged and sustainable communities and tackling area based disadvantage and reducing health inequalities through close working and support of the community and voluntary sector.

- 2.2.5 Provision of integrated, citizen focused statutory and community services and facilities and promoting and embedding good relations in collaboration and partnership with government departments and agencies, local groups and communities.
  - 2.2.6 Increased participation and engagement in leisure through high quality services provision and sports development and health programmes delivered in well managed, modern, fit for purpose, sustainable facilities.
  - 2.2.7 Leading on all aspects of social and community regeneration and wellbeing and contributing to the shared and interlinked objectives of economic development and environmental wellbeing and regeneration in partnership with other Directorates, external partners and relevant stakeholders.
- 2.3 Our planned service programme is based on the context of Derry City and Strabane District Strategic Inclusive Growth Plan 2017 – 2032. This plan sets a vision of a ‘thriving, prosperous and sustainable city and district with equality of opportunity for all’.
- 2.4 Our service delivery must therefore contribute to the delivery of that vision and meet the needs of our 149,500 residents across the City, Strabane and our rural areas.
- 2.5 The social pillar of the plan sets out the challenges that our service delivery must respond to: a changing age profile with a projected 66% increase in our over 65 age group and a 12% reduction in the under 16 age group by 2039; along with a continued trend of health inequalities in comparison to the NI average; significant issues with drug and alcohol addiction; higher levels of deprivation in our urban and rural areas; the legacy of the conflict and continued community tensions.
- 2.6 The Directorate service contributes to and supports the outcomes of the strategic inclusive growth plan:
- 2.6.1 Community Development – We live in a shared, equal and safe community.
  - 2.6.2 Health and Wellbeing – We live long, healthy and fulfilling lives.
  - 2.6.3 Children and Young People – Our children and young people have the best start in life.
- 2.7 The Directorate outcomes will also support the delivery of the Council’s Corporate Mission:

2.7.1 'Deliver improved social, economic and environmental outcomes for everyone'

and the aligned objectives:

2.7.2 Grow our business and facilitate cultural development

2.7.3 Protect our environment and deliver physical regeneration

2.7.4 Promote healthy communities

2.7.5 Provide effective and facilitative cross functional support services

2.8 Outcome based delivery groups have been formatively developed to support this process.

### **3 Key Issues**

3.1 The overall achievements of the Directorate during 2018/19 are outlined in Section 2 of the attached service plan. Where statistical data is used this reflects the period 9 outturn performance and will be updated post 31 March 2019.

3.2 Members are asked to note the following specific highlights:

- Waterside Shared Space Project approved - €8.057
- Community Centre builds underway at Top of the Hill and Lincoln Courts
- Pre-construction designs in place for Shantallow and Galliagh Community Centres
- Development of interagency engagement forum around bonfires
- Establishment of 8 local growth partnerships to support community planning
- £200,000 grants awarded to local groups to support good relations
- Outcome based delivery partnerships in place to support community planning, community development, children and young people and health
- Children and young people's programme launched and engagement activities ongoing
- Change Something grant fund supports 26 youth projects

- PCSP awards £348,000 funding to community based safety projects and 13,000 patrols undertaken by Community Safety Wardens
- Pitch changing developments at Leafair and Corrody Road in construction
- Opening of Felix McCrossan 3G pitch at Melvin Sports Complex
- Refurbishments and equipment upgrades at Templemore and Riversdale Leisure Centres
- 1 million users avail of leisure facilities
- MacMillan Move More Programme and North West Sports Partnership projects operational
- 93% of all food outlets achieve 4 or 5 star ratings in the mandatory food hygiene rating scheme
- 780 inspections carried out for health and safety compliance
- Community Crisis Intervention Service in place to assist in reducing incidence of self-harm and suicide
- Civic Forum for Alcohol, Drugs, Mental Health and Emotional Wellbeing in place
- Completion of World Health Organisation (WHO) European Healthy Cities Network completed and expression of interest for 2019-24 submitted
- Affordable Warmth programme in place – 337 homes referred to NIHE for grant support
- Arrangements for transfer of the Homes of Multiple Occupation (HMOs) function from NIHE in place – April 2019
- Air Quality management plan in place
- Life Project tree planting programme ongoing
- Registration, dog control and licensing functions ongoing

#### **4 Financial, Equality, Legal, HR, Improvement and other Implications**

4.1 The Directorate has committed to retaining the lead outcome improvement objective

'to assist develop healthy lifestyles through increased participation in high quality, leisure and sport activities'.

4.2 A number of sub-objectives have been identified to:

- Increase usage of the Council's leisure facilities
- Improve health and wellbeing in targets and under represented groups through leisure and sport
- Maintain high levels of customer satisfaction/net promoter score
- Improve participation rates for those living in deprived areas

4.3 Further improvement objectives have been set:

- To promote health, safety and wellbeing and safeguard the environment by supporting businesses and communities
- Improve services for children and young people by embedding a child's rights based approach through partnership working to create structures and opportunities to include children and young people in decision making
- Address inequality and promote inclusive growth
- Increase cost effectiveness and corporate compliance of services
- To increase participation in local planning, engagement and communication processes by developing a collaborative approach
- To create opportunities to improve, extend and maximise access to facilities and services which deliver increased safety and cohesion within the community
- Establish innovative practices which develop more sustainable rural communities and increase the capacity to engage rural, disengaged and excluded communities

4.4 Council has agreed a net budget of £10,764,699 through the 2019/20 rates estimates process.

## **5 Recommendations**

- 5.1 Members' comments are invited on the Health and Community Directorate Service Delivery Plan.
- 5.2 Members note the service progression during 2018/19 including that specifically related to the lead strategic key performance indicator through increased participation in leisure and sports activities.

### **Background Papers**

Appendix 1: Draft Health and Community Directorate Service Delivery Plan 2019/20