

APPENDIX 1

Health & Community Committee – 7 December 2017

Correspondence List

Correspondence From	Subject
NI Kinship Care	<p>Kinship News (Sept – Oct 2017)</p> <p>See Appendix A</p>
Patient and Client Council	<p>The Patient and Client Council has issued its Annual Complaints Report.</p> <p>The report provides a summary of the work of the Patient and Client Council Complaints Support Service during 2016/17. It summarises the main themes and describes the work undertaken to resolve issues, concerns and formal complaints. This report also identifies some of the outcomes, service change and improvement that Trusts have made as a result of listening to and acting upon complaints.</p> <p>The report is available at the following link: http://www.patientclientcouncil.hscni.net/publications/index/reports</p>