



Derry City & Strabane
District Council
Comhairle
Chathair Dhoire &
Cheantar an tSraitha Báin
Derry Cittyie & Strábane
Destrict Council

Service Delivery Plan 2017/18

**Health and Community Wellbeing –
Health, Housing & Public
Conveniences**

**Derry City and Strabane District
Council**

Contents

Section One: Directorate Profile/Summary

- 1.1 Purpose of Directorate
- 1.2 Services Provided
- 1.3 Summary of Resources

Section Two: Achievements 2016/17

- 2.1 Highlights

Section Three: Improvement Planning and Service Delivery

- 3.1 2017/18 Directorate Improvement Objectives
- 3.2 Rationale for Selection of Improvement Objectives
- 3.3 Mainstreaming the Equality and Disability Duties
- 3.4 Improvement Delivery Plan
- 3.5 Measures of Success and Performance
- 3.6 Service Objectives

Section Four: Contacts

Health and Community

Service Delivery Plan 2017/18

1 Section One: Directorate Profile / Summary

1.1 Purpose of Directorate

The Health and Community Directorate comprising the Community Development and Leisure and Health and Community Wellbeing services is responsible for the following outcomes:

- Promoting and protecting the health of the public and the environment through enforcement and advisory activities
- Placing health and social wellbeing at the core of service delivery and community development taking an integrated approach to environmental health, health promotion and protection
- Working with leading cross sector partnerships to address the underlying causes of poor health and reducing health inequalities
- Develop more cohesive, safe, confident, engaged and sustainable communities and tackling area based disadvantage and reducing health inequalities through close working and support of the community and voluntary sector
- Provision of integrated, citizen focused statutory and community services and facilities and promoting and embedding good relations in collaboration and partnership with government departments and agencies, local groups and communities
- Increased participation and engagement in leisure through high quality services provision and sports development and health programmes delivered in well managed, modern, fit for purpose, sustainable facilities
- Leading on all aspects of social and community regeneration and wellbeing and contributing to the shared and interlinked objectives of economic development and environmental wellbeing and regeneration in partnership with other Directorates, external partners and relevant stakeholders

Our planned service programme is based on the context of Derry City and Strabane District Strategic Inclusive Growth Plan 2017 – 2032. This plan sets a vision of a **‘thriving, prosperous and sustainable city and district with equality of opportunity for all’**.

Our service delivery must therefore contribute to the delivery of that vision and meet the needs of our 149,500 residents across the City, Strabane and our rural areas.

The social pillar of the plan sets out the challenges that our service delivery must respond to: a changing age profile with a projected 66% increase in our over 65 age group and a 12% reduction in the under 16 age group by 2039; along with a continued trend of health inequalities in comparison to the NI average; significant issues with drug and alcohol addiction; higher levels of deprivation in our urban and rural areas; the legacy of the conflict and continued community tensions.

The strategic community planning outcomes for the social pillar are to ensure:

| | |
|--|---|
| <p>Community Development</p> <p>We live in a shared, equal and safe community</p> | <ul style="list-style-type: none"> • We are more actively engaged in the decisions that affect us – building a shared, equal, and safe community. • We are more actively engaged and can influence decisions which affect us. • We have safer communities • We have access to quality facilities and services • Our community and voluntary sector is more resilient and sustainable |
| <p>Health and Wellbeing</p> <p>We live long, healthy and fulfilling lives</p> | <ul style="list-style-type: none"> • We have improved physical and mental health • Health inequalities are reduced • We are more physically active • We are actively and more independently |
| <p>Children and young people</p> | <ul style="list-style-type: none"> • Our children and young People are safer, healthier, more respected and included • Our children and young people are better able to fully realize their potential and become active, responsible citizens. |

| | |
|---|--|
| Our Children and Young People have the best start in life | |
|---|--|

The Directorate outcomes will also support the delivery of the Council's corporate Mission:

'Deliver improved social, economic and environmental outcomes for everyone 'and the fulfilment of the aligned objectives:

- Grow our business and facilitate cultural development
- Protect our environment and deliver physical regeneration
- Promote healthy communities
- Provide effective and facilitative cross functional support services

The role of the Health, Housing and Public Conveniences Team is integral to achieving the corporate and directorate objectives and involves a significant degree of partnership working, both within council and with a wide range of stakeholders. This necessitates awareness and activity aimed at contributing towards the many strategies produced by a variety of stakeholders. One of the principal strategies where close working relationships already exists is the Making Life Better Strategy 2013-23 (DHSSPS) with a number of projects including Home Safety and Tobacco Control already benefitting from Public Health Agency funding.

1.2 Services Provided by the Health, Housing & Public Conveniences Team

The range of services delivered by the Health, Housing and Public Conveniences Team is outlined below:

| Our Core Services | What We Do |
|--|--|
| ➤ Response to Service Requests & Advisory Services | We check for public health nuisances and investigate all public health and housing complaints. We advise on a range of public health issues. We enforce a range of housing legislation and investigate complaints about harassment, illegal eviction, housing fitness for occupation and related matters. We sample, risk assess and advise in relation to Private Water Supplies. We provide advice in relation to pests. |
| ➤ Regulation of the Private Rented Sector | We enforce the provisions of the Private Tenancies (NI) Order 2006, provide advice to landlords and tenants, and investigate allegations of harassment and illegal eviction. |
| ➤ Regulation of Private Water Supplies | We provide advice, sample and risk assess a range of private water supplies on behalf of the NIEA Drinking Water Inspectorate. |
| ➤ Health Improvement & Development | We participate in a range of health promotion and wellbeing activities, community planning processes, provide advice and raise awareness on issues relating to health and well-being including Tobacco Control and Home Accident Prevention. |
| ➤ Affordable Warmth | Officers deliver the Affordable Warmth Scheme on behalf of Department for Communities to homes that are likely to be experiencing fuel poverty. |
| ➤ Health & Wellbeing | We contribute towards Health & Wellbeing initiatives including WHO Healthy Cities, Age Friendly, Compassionate Communities, Civic Forum on Alcohol, Drugs, Homelessness, Mental Health & Emotional Wellbeing, Community Crisis Intervention and related topics. |
| ➤ Tobacco Control | We provide advice and enforce provisions in relation to the underage sales of tobacco, display of tobacco products, registration of premises selling tobacco and smoking in vehicles. |
| ➤ Home Safety | We provide advice and home safety equipment to households with children under 5 years, persons over 65 years and other vulnerable groups. |
| ➤ Fairtrade | We promote the sale and use of Fairtrade products across the City and district and seek to retain Fairtrade District, Fairtrade City and Strabane's Fairtrade Town status. |
| ➤ Public Conveniences | We manage the provision of public conveniences across the district. |

1.3 Summary of Resources

Staff and Other Resources

1.3.1 The Health, Housing and Public Conveniences Team is led by the Head of Health and Community Wellbeing and the Principal Environmental Health Officer, supported by a Team Leader, Environmental Health Officers, Affordable Warmth Project Officers, Technical Officers, Home Safety/Assessment Officers and a Tobacco Control Officer with additional support provided by the Business Support Team. In addition the public conveniences are cleaned and maintained by a range of staff and private sector organisations.

2 Section Two: Achievements 2016/17

2.1 Highlights of the Health, Housing & Public Conveniences Team

- The Council area was designated as a member of the WHO Healthy Cities Network for Phase VI (2014-2018)- May 2016
- 1295 service requests investigated and actioned in accordance with Council enforcement policies
- 4503 actions taken in relation to Public Health service requests received
- 1215 Property Certificates processed
- £2,266,972 of energy improvements for 570 homes carried out under the Affordable Warmth Scheme with 1156 measures installed
- Approximately 700 onward referrals of homes made to Energy Efficiency programmes
- 609 Home Safety visits carried out by Home Assessment Officers
- 47 Multiagency events attended in relation to Home Safety
- £182,711.58 external funding secured to support service delivery

Section Three: Improvement Planning and Performance

The Directorate Strategic Performance Improvement objectives which will be core to the delivery of services are to:

- 1. Help people to adopt and develop long, healthy and fulfilling lives through increasing participation in leisure, sports and healthy living activity**

- 2. Promote health, safety and wellbeing, and safeguard the environment by supporting communities and businesses through education and enforcement**

In doing so the services will focus on how we support the core corporate values:

- A unified Council with the needs of local communities and businesses at the core of what we do.
- A centre of excellence and innovation with a clear focus on outcomes and delivery.
- Working in partnership with statutory and community sectors to achieve economic, social and environmental regeneration.
- Driven forward by effective and ethical leadership and highly motivated and valued staff who have a clear sense of purpose and place.
- Balancing urban and rural needs.
- Committed to clear and timely communication and celebrating our achievements.

3.1 2017/18 Directorate Improvement Objectives

An overview of the outcome and/or service improvement objectives and how they relate to the Strategic Inclusive Growth plan is set out in the table below:

| Community/Corporate Plan Objective | Directorate Outcome / Service Improvement Objective(s) 2017/18 | Link to Improvement Criteria ** |
|---|--|---------------------------------|
| <p>CP- We live long, healthy and fulfilling lives – Health inequalities have been reduced and we have improved physical and mental health and emotional wellbeing; We are more physically active; We are better supported to age well and live independently</p> <p>CORP3 – Promote healthy communities</p> | <p>To help people to adopt and develop healthy lifestyles through increased participation in high quality leisure, sport and healthy living activities (HC1)</p> | <p>SQ, SA, SE, F</p> |
| <p>CP- We live sustainably – protecting the environment</p> <p>CP – Our children and young people have the best start in life – they are safer, healthier, more respected and included.</p> <p>CORP2 –Protect our Environment and deliver better physical regeneration</p> <p>CORP3 – Promote healthy communities</p> | <p>Promote health, safety and wellbeing, and safeguard the environment by supporting communities and businesses through education and enforcement. (HC6)</p> | <p>SA,SQ,E,F,I</p> |

| | | |
|---|---|----------------|
| CP - We live in a shared, equal and safe community - we are more actively engaged within the community and can influence the decisions which affect our lives | To increase participation in local planning, engagement and communication processes by developing collaboration processes (HC2) | SE, F, SA,S,I |
| CP - Our Children and young people have the best start in life - our children and young people feel safer, healthier, more respected and included and have enhanced opportunities to fully realise their potential and become, active, responsible citizens | Develop child's rights through improved partnership structures which advocate for; create opportunities for children and young people's engagement and target services on key areas of need (HC3) | F, SQ, SA, E,I |
| CP - We live in a shared, equal and safe community – we will live within safer, more cohesive communities and have access to better quality services and facilities | To create opportunities to improve, extend and maximise access to facilities and services which deliver increased safety and cohesion within the community (HC4) | F, SQ, SA, I |
| CP - We live in a shared, equal and safe community - Our community and voluntary groups are more resilient and sustainable | Establish innovative practices which develop more sustainable and resilient communities and increase the capacity to engage rural, disengaged and excluded communities (HC5) | I, F, SA,SQ |
| CORP4 – Provide effective and facilitative cross functional support | Increase the cost effectiveness and corporate compliance of services (HC7) | E, SE |

3.2 Rationale for Selection of Improvement Objectives

A review of strategic policy for health and wellbeing was undertaken through the community planning process. This included a combination of stakeholder consultation; research reviews into the correlation between health, physical activity, diet and nutrition,

and evaluation of programme activity undertaken by Council and partner organisations. Additionally the community plan equality impact assessment has been reviewed to ensure the targeting of resources to address inequalities and participation by underrepresented groups. This has informed the development of the Directorate's strategic performance objective:

To help people develop long, healthy and fulfilling lives by increasing participation in high quality leisure, sport and healthy living activity.

Emerging community planning strategic and supporting outcomes provide key focus areas for health and well-being creating the opportunity to tailor the delivery of leisure, sport and healthy living activities to address these:

- Physical and mental wellbeing
- Reduced health inequalities including addressing chronic conditions
- Increased physical activity
- Ageing actively and independently
- Making the most of the physical environment
- Strengthening collaboration for health and wellbeing

An analysis of population and health indicators for the Council area illustrates the health status of the area:

- Projections up to 2037 show an ageing population which peaks at 150,525, with an additional 12,000 over 70's and 5,400 fewer under 19's
- The area exhibits life expectancy levels on a par with NI but on closer inspection the urban deprived super output areas have levels far below those in affluent or rural areas. Health outcomes were worse in the most deprived areas than in the DCSDC as a whole across all 26 indicators
- Some 30,925 people (21%) live in areas defined as deprived. Analysis of super output data suggests there are forty output areas, almost half in rural areas, that contain deep pockets of multiple deprivation.
- Within DCSDC all health and wellbeing indicators were worse than the NI average with the exception of the standardised admission rate for circulatory disease
- Cancer rates, prescriptions for anti-depressants, admission rates to A&E for residents from the most deprived areas are all multiples of the rates for NI in non-deprived areas.

3.4 Improvement Delivery Plan

The actions outlined below represent part of the work that will be progressed by the Health, Housing and Public Conveniences Team in order to contribute towards the overall Directorate objectives during 2017/18.

| Ref | Directorate Outcome/ Service Improvement Objective | Key Activities | Target Date | Lead Officer |
|-----|---|--|-------------------|--------------|
| 1 | Promote health, safety and well-being, and safeguard the environment by supporting communities and businesses through education and enforcement. (HC 6) | H&CW General <ul style="list-style-type: none"> a) Carry out risk based Inspection programmes and provide services in accordance with statutory provisions and council policies. b) Promote and improve partnership arrangements with statutory, community, voluntary and businesses. | March 2018 | HHCW |
| | | Health & Wellbeing <ul style="list-style-type: none"> a) Develop the role and function of Home Accident Prevention services b) Develop Community Crisis Intervention Service c) Develop Civic Forum (alcohol/drugs/ mental health/ emotional wellbeing and Homelessness) d) Work towards obtaining Compassionate Communities Cities Charter | March 2018 | HHCW |

| | | | | |
|--|--|---|-------------------|-------------|
| | | <ul style="list-style-type: none"> e) Deliver actions relating to Health Impact Study area f) Promote WHO Designation in conjunction with Derry & Strabane Healthy Cities. g) Continue to promote/support and participate in range of health and wellbeing initiatives linked to Making Life Better Strategy. | | |
| | | <p>Housing Standards</p> <ul style="list-style-type: none"> a) Provide regulation and education in relation to private rented sector including the transfer of HMO'S from NIHE to Council in 2018 and changes that emanate from the ongoing DfC review of regulation of private rented sector b) Continue to deliver affordable warmth scheme and promote other schemes to reduce fuel poverty within district | March 2018 | HHCW |
| | | <p>Public Conveniences</p> <ul style="list-style-type: none"> a) Carry out the review of public conveniences across the City and District b) Improve existing public toilet provision owned by Derry City and Strabane District Council c) The implementation of a Community Toilet Scheme across the Council area (Target 20 participating Businesses in year 1) | March 2018 | HHCW |

| | | | | |
|--|--|--|-------------------|-------------|
| | | d) The provision of 1 'Changing Places' toilet facilities which meet current best practice and provide leading accessible facilities for disabled visitors/guests/users. | | |
| | | Port Health a) Provide a port health service. | March 2018 | HHCW |

3.5 Measures of Success and Performance

During 2017/18, we will continue to work to establish baseline and benchmarking information in order to promote continuous improvement. The following measures of success/performance indicators and where relevant targets have been identified for the Health, Housing and Public Conveniences Team during 2017/18.

| Outcome / Service Improvement Objective Reference | Measure of Success/ Performance Indicator | 2015/16 Performance | 2016/17 Performance | 2017/18 Target |
|--|---|----------------------------|----------------------------|-----------------------|
| H&CW General ((HC 6(1)) a) & b) a) | Carry out risk based Inspection programmes and provide services in accordance with statutory provisions and council policies:- ➤ 80% of service requests responded to within 3 working days ➤ No. initiatives/workshops delivered | 90% | 97% | 80% |
| | | 0 | 0 | 0 |

| | | | | |
|--|--|-----|--------------------------------|---------------------------------------|
| | ➤ No. home safety advisory visits undertaken. | 400 | 609 | 600 |
| | ➤ No. of promotional activities undertaken. | | 47 Home Safety 2 Fair Trade | 50 |
| | ➤ At least 2 Civic forum meetings/year | NA | 2 | 2 |
| | ➤ Website content updated | NA | 20% | March 2018 |
| | ➤ No. policies and procedures in place using a Quality Management Approach | 1 | 1 | Minimum 1 procedure/policy March 2018 |
| | ➤ Review enforcement Policies in relation to better regulation agenda | | | Approved by Council by March 2018 |
| | ➤ Promote and improve partnership arrangements with statutory, community, voluntary and businesses:- | | | March 2018 |
| | ➤ Readiness for introduction of HMO transfer to Council in April 2018. | NA | NA | 100% |

| | | | | |
|-------------------------------------|--|---------------------------|---------|-----------------------|
| | <ul style="list-style-type: none"> ➤ Implement the requirements of the Private Tenancies Order, Tenancy Deposits, Landlord Registration ➤ Achieve Fair Trade Accreditation for DCSDC area ➤ Monitor and review compliance with SLA's/ MoU's/Contracts and Information sharing protocols: <ul style="list-style-type: none"> ➤ DfC – Affordable Warmth ➤ DfC Landlord Registrar ➤ PHA – Home Safety ➤ PHA Tobacco Control/Smoke Free ➤ NIHE – Housing Benefit & Housing Fitness ➤ NIEA – Drinking Water Inspectorate. | Ongoing | Ongoing | Ongoing/ March 18 |
| | | NA | NA | DCSDC area accredited |
| | | 100% | 100% | 100% |
| | | 100% | 100% | 100% |
| | | 100% | 100% | 100% |
| | | 100% | 100% | 100% |
| | | 100% | 100% | 100% |
| | | 100% | 100% | 100% |
| | | NA | NA | 100% |
| Health & Wellbeing a) | Develop the role and function of Home Accident Prevention services- <ul style="list-style-type: none"> ➤ No. of partner organisations identified | 3 (PHA, ROSPA, Surestart) | 3 | 3 |

| | | | | |
|----|--|-----|---|--|
| | <ul style="list-style-type: none"> ➤ No. events participated in. | N/A | 47 | 50 |
| b) | <p>Develop Community Crisis Intervention Service-</p> <ul style="list-style-type: none"> ➤ Number of Interagency meetings held | N/A | Working Group in place, Terms of Reference & Structure agreed | Pilot Crisis Intervention Service in place |
| c) | <p>Develop Civic Forum (alcohol/drugs/ mental health/ emotional wellbeing and Homelessness-</p> <ul style="list-style-type: none"> ➤ Action plan developed/ meetings held | N/A | Terms of Reference & Structure agreed, 2 meetings held. | 3 meetings held and action plan agreed by March 2018 |
| | <ul style="list-style-type: none"> ➤ No. of work plans agreed for each sub-group | 0 | 0 | 3 by March 2018 |
| d) | <p>Work towards obtaining Compassionate Communities Cities Charter-</p> <ul style="list-style-type: none"> ➤ No. of priority areas identified/implemented/agreed in Year 1. | 0 | Working Group in place | Action plan agreed by March 2018 |

| | | | | |
|----|---|------------------------------|----------------------------|----------------------|
| e) | Deliver actions relating to Health Impact Study area | Health Impact Study Complete | Interagency forum in place | Action Plan in place |
| f) | Promote WHO Age Friendly Designation in conjunction with Derry & Strabane Healthy Cities. | NA | Designation in place | Designation in place |
| g) | Continue to promote/support and participate in range of health and wellbeing initiatives linked to Making Life Better Strategy. <ul style="list-style-type: none"> ➤ Continued partnership with PHA and other partners. ➤ No. initiatives participated in/supported/Promoted by Council- <ul style="list-style-type: none"> - Home Safety - Affordable Warmth - Smoke Free/Tobacco Control - Air Quality - Nutrition - Obesity/Health at Work | Ongoing 8 | Ongoing 7 | Ongoing 8 |

| | | | | |
|---|---|--|--|--|
| <p>Housing Standards ((HC 6(4))</p> <p>a)</p> <ul style="list-style-type: none"> ➤ No. of private rented sector partner organisations identified ➤ No. events participated in. ➤ Number of Houses inspected under the PTO legislation ➤ HMO transfer process complete <p>b)</p> <p>Continue to deliver affordable warmth scheme and promote other schemes to reduce fuel poverty within district</p> <ul style="list-style-type: none"> ➤ Meet Affordable warmth scheme SLA targets ➤ Number onward referrals to energy efficiency schemes | <p>Provide regulation and education in relation to private rented sector including the transfer of HMO'S from NIHE to Council in 2018 and changes that emanate from the ongoing DfC review of regulation of private rented sector:-</p> | <p>NIHE DfC Institute of Housing, LANI</p> <p>0</p> <p>34</p> <p>NA</p> <p>100%</p> <p>600</p> | <p>NIHE, DfC, Institute of Housing, LANI</p> <p>1</p> <p>42</p> <p>NA</p> <p>100%</p> <p>700</p> | <p>NIHE, DfC, Institute of Housing, LANI</p> <p>5</p> <p>50</p> <p>Process underway by March 2018</p> <p>100%</p> <p>700</p> |
| <p>Public Conveniences ((HC 6(5))</p> | | | | |

| | | | | |
|-----|---|---------------------|---------------------|--|
| (a) | Review of public conveniences | N/A | Review commenced | Review completed and outcome/recommendations reported to H&C committee |
| b) | Improve existing public toilet provision | Ongoing maintenance | Ongoing maintenance | Review of public conveniences complete and action plan implemented |
| c) | Implementation of a Community Toilet Scheme | N/A | N/A | 20 participating Businesses in Year 1 |
| d) | Provision of 1 'Changing Places' toilet facilities which meet current best practice | N/A | N/A | 1 'Changing Places' toilet facility identified and Council |

| | | | | approval obtained |
|---|--|-----|------------------------------|--|
| Port Health ((HC 6(9)) a) | Provide a port health service:- | | | |
| | <ul style="list-style-type: none"> ➤ Develop operational plan for ship sanitation certificate and exemption requests. ➤ Review and update protocol with PHA for dealing with Public Health Emergencies | N/A | Service available on request | Service fully developed. |
| | | N/A | N/A | Joint working protocols reviewed and implemented |

3.6 Service Objectives

3.6.1 In order to achieve the performance objectives outlined above a number of supplementary activities will be undertaken as outlined in the table below.

| <i>HEALTH, HOUSING & PUBLIC CONVENIENCES ACTIVITIES</i> | |
|--|---|
| Service requests and complaints | <ul style="list-style-type: none"> ➤ Investigate 1300 Public Health requests for service. ➤ Respond to 80% of requests for service within 3 days. ➤ Investigate ruinous and dilapidated buildings that are classed as seriously detrimental to the amenity of the area and require improvements to be made as deemed necessary. ➤ Assess 1200 Property Certificate applications. ➤ Collect 200 Water Samples (private water supplies, wells, council swimming pools) for examination and/or analysis. ➤ Carry out Risk Assessments and investigations of private water supplies as per requests from NIEA Drinking Water Inspectorate. ➤ Investigate 10 high hedge complaints and respond to 50 enquiries. ➤ Investigate infestations of rats and mice and require remedial action to be taken as required. |
| Surveys and initiatives | <ul style="list-style-type: none"> ➤ Carry out surveys required for the DfC Affordable Warmth Scheme or other fuel poverty initiatives that may arise in partnership with community organisations and the Public Health Agency. |

| | |
|---|--|
| | <ul style="list-style-type: none"> ➤ Carry out a survey of public, business and community buildings to promote the Community Toilet Scheme. ➤ Review options for the location and funding for a “changing places” toilet within the district. ➤ Carry out a review of current public toilet provision across the district. |
| <p>Regulation of the Private Rented Sector</p> | <ul style="list-style-type: none"> ➤ Enforce the provisions of the Private Tenancies Order (NI) 2006. ➤ Process 50 Applications for property fitness inspections. ➤ Provide Information Packs to private landlords. ➤ Enforce the Landlord Registration regulations and provide advice where appropriate to landlords and tenants. ➤ Enforce the Tenancy Deposit Scheme Regulations and provide advice to landlords and private tenants of tenancy deposit schemes and other requirements such as rent books, tenancy terms etc. ➤ Identify properties requiring a fitness inspection by examining information provided via the NIHE Information Sharing Protocol. ➤ Promote Environmental Health’s role in regulating private tenancies. ➤ Investigate all cases of alleged harassment and unlawful eviction. ➤ Prepare for the transfer of Houses in Multiple Occupation from DfC to Council. |

Health & Wellbeing

- To contribute to efforts aimed at reducing smoking, through promoting smoke free environments; reducing the impact of tobacco promotion; and reducing availability of tobacco to children and young people.
- To deliver initiatives in partnership with the statutory, community and voluntary sectors in order to reduce the risk of injuries and deaths caused by accidents in the home, particularly for those who are most at risk and targeting social need.
- To work in partnership with schools and places of further education in order to provide environmental health education and support for business.
- To work in partnership with the statutory, community and business sectors, where appropriate, to protect and promote the health and wellbeing of the community.
- To support the health promoting work of other Council services in order to maximise Council's overall contribution towards improving the health and wellbeing of the community and reducing health inequalities in accordance with the regional public health strategy, Making Life Better.
- To improve health literacy within the District through the development of promotional information, targeting specific health issues.
- To develop a strategy to maintain Fairtrade District status for the Council area, in support of Council's sustainable development objectives.

- To achieve continuous improvement in the service through a process of performance measurement and review.
- Work in partnership with District Registrar to promote child safety, with a particular emphasis on blind cord safety.
- Support experiential learning scenarios for the "Yes" project focusing on home safety.
- Develop and deliver a calendar of activities in support of National and International Campaigns, such as Child Accident Prevention Week.
- Proactively enforce the smoke free legislation within enclosed workplaces, public places and public transport; point of sale display legislation; registration of tobacco retailers, and underage sales of tobacco.
- Respond to all complaints regarding the sale of cigarettes to underage children and undertake an enforcement initiative involving test purchasing.
- Work in partnership with Western Health & Social Care Trust and the District Registrar on a range of health & wellbeing initiatives including organ donation.
- Work in partnership with the Public Health Agency, Northwest Regional College, Prison Service and the District Registrar to develop and deliver a project aimed at improving air quality within the district.

| | |
|---|---|
| | <ul style="list-style-type: none"> ➤ To consider options in working in partnership with the Department for Agriculture, Northern Ireland Water and others to promote the responsible use of pesticides within the district so as to protect drinking water quality. ➤ To procure a pilot Community Crisis Intervention Service within the district. ➤ To participate in the Community Response Plan for the district. |
| <p>Committees & Meetings</p> | <ul style="list-style-type: none"> ➤ Prepare reports and attend Council Committee Meetings as required. ➤ Participate in PHA Making Life Better or other initiatives as required. ➤ Lead on the Civic Forum on Alcohol, Drugs, Mental Health and Emotional Wellbeing. ➤ Participate in Community Planning processes. ➤ Attend the Regional Health & Housing Subgroup of Environmental Health NI. ➤ Attend the Regional Private Tenancies Order Working Group of Environmental Health NI. ➤ Attend Regional Senior Management Group Meetings for the Affordable Warmth Scheme with Department for Communities. ➤ Attend Regional Affordable Warmth Coordinator Meetings with NIHE and Department for Communities. ➤ Attend Regional Home Accident Prevention Strategy Implementation Group and Sub-group meetings as required. ➤ Attend meetings of the Regional Tobacco Task Group. |

| | |
|-------------------------------|--|
| | <ul style="list-style-type: none"> ➤ Attend meetings of the Protect Life Implementation Group. ➤ Attend meetings of in relation to the proposed pilot Community Crisis Intervention Service. ➤ Attend meetings of the local Compassionate Communities Programme Management group. ➤ Attend meetings of the local Fairtrade Steering Group. ➤ Attend meetings of the Derry Strabane Health Partnership. ➤ Attend meetings of the Review of Public Conveniences Working Group. ➤ Attend meetings of the Regional Working Group on the Transfer of Houses in Multiple Occupation. ➤ Attend other meetings aimed at promoting the range of services provided or improving partnership working as required. |
| Quality Management | <ul style="list-style-type: none"> ➤ Adopt a Quality Management approach including the development of procedures for the range of services delivered. ➤ Complete the convergence all policies and procedures relevant to the services delivered. |
| Performance Management | <ul style="list-style-type: none"> ➤ Ensure through a process of performance review that we achieve our aims and objectives. |

4 Section Four - Contacts

Director

Karen McFarland – Director of Health and Community

Email: karen.mcfarland@derrystrabane.com

Work Direct Line: 028 7138 1319

Work Mobile No: 07912120850

Head of Service

Seamus Donaghy – Head of Health and Community Wellbeing

Email: seamus.donaghy@derrystrabane.com

Tel No. 028 71 253253

Work Mobile: 07824469500

Principal Officer

Health, Housing and Public Conveniences

Alan Haire

Email: alan.haire@derrystrabane.com

Tel No. 028 71 253253